THE INTERNATIONAL DIRECTORY

In Case of Accident, Incident, or Operating Irregularity

COMPiled by the Air line Pilots Association, International
May 2012
Before flying internationally, please research what countries you are flying to and flying over (think diversion)—some countries have more resources than others.

Sample Country Entries

LIECHTENSTEIN

Investigative/Regulatory Agency:
Information Pending

No IFALPA MEMBER ASSOCIATION
Other Information Pending

U.S. Embassy: Handled via Embassy in Bern, Switzerland.
Phone: 41 31 357 7011. After Hours: 41 31 357 7777
E-mail: bernacs@state.gov
Other Information Pending

Embassy of Canada: Handled via Embassy in Bern, Switzerland.
Phone: 41 31 357 3200. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
E-mail: bern@international.gc.ca

Who Is Available to Assist?
You can always call the ALPA HOTLINE, plus, in the examples shown:
In Liechtenstein—only the embassy.
In French West Indies—IFALPA member association and/or embassy.
FRENCH WEST INDIES

(Includes Martinique, Guadeloupe, Saint Barthélemy, and Saint Martin—French side only—See also Saint Martin/Sint Maarten)

Investigative/Regulatory Agency: AVIATION SAFETY OVERSIGHT: The U.S. Federal Aviation Administration (FAA) has assessed the Government of France’s Civil Aviation Authority as being in compliance with International Civil Aviation Organization (ICAO) aviation safety standards for oversight of France’s air carrier operations.
Other Information Pending

IFALPA Member Association
Leeward Islands Air Line Pilots Association (LIALPA)
Phone: 1 268 464 383 or 1 268 461 1591 / 1 268 461 7321 (Emergency) or 1 268 562 2743
Other Information Pending

Phone: 246 227 4000 or 246 227 4399
E-mail: consularbridge2@state.gov

Phone: 246 429 3550. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
E-mail: bdgtn@international.gc.ca

Your Rights and Responsibilities: What can you expect?

In Liechtenstein—Not much known (feedback welcome).
In French West Indies—Expectations shown, along with agencies you are likely to encounter.
FOREWORD
ALPA members fly over 30 different types of aircraft and land at more than 700 airports worldwide on a daily basis. There are ALPA members at every corner of the globe. As international pilots, you know that once you fly outside U.S. and Canadian borders, the rules of the air change quite literally. The same is true for the rules that cover an abnormal event; you cannot be assured that it will be handled in the same manner as in your own country. For that matter, you might not have immediate access to representation.

- Do you know your rights?
- Do you have any rights in the country of incidence?
- What can you expect from the local authorities?
- What are your obligations to report an event?
- Who can you rely on for help?

To help you deal with these kinds of issues, ALPA has compiled IFALPA and U.S./Canadian government consular resources. This guide contains available contact information and known procedural expectations for most countries in the world.

Take this guide with you on your next international trip.

CHANGES IN THIS REVISION

- Updated IFALPA phone numbers
- Updated phone numbers of U.S. embassies and consulates
- Updated phone numbers of Canadian embassies and consulates
- Local addresses of U.S. embassies and consulates, where available
- Local addresses of Canadian embassies and consulates, where available
- E-mail and website information for embassies and consulates
- Contact information for local regulatory authorities

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CAUTION

- These are general guidelines. They may not be applicable in every situation.
- Individual discretion and decisions contrary to these guidelines may be required in some locations.
- In the event of conflict between this guideline and your company guidance, your company guidance takes precedence.

Other Notes:
- You are always subject to the laws of the country that you are in—not the laws of your country of residence or citizenship.
- In the event of an accident, incident, or operating irregularity, it is possible that you will be questioned or detained by the local authorities, with or without representation.
- Please note that for most countries, the investigative agency is likely to be the same government agency as the regulatory agency. If the agencies for a particular country are separate government entities, each agency is listed.
- You may also be subject to enforcement and/or disciplinary action(s) by the local government and/or employer.
- Embassy and consulate information is only provided for U.S. and Canadian citizens. If you have any other citizenship, please research your country’s ability to help you on international soil.
- The phone/contact information provided may or may not contain country/city codes or (0) or (1) dialing instructions. The information is from embassy websites (and not always correct in format).
- When dialing a phone number using your U.S./Canadian mobile phone or local phone, it may be necessary to omit or add the following: 011, 0, 1, or the country/city codes. Pay phones may have different dialing instructions.
- To minimize the likelihood of adverse consequences, the guidance within the directory should be followed to the extent possible.
**STEPS TO FOLLOW IN CASE OF ACCIDENT, INCIDENT, OR OPERATING IRREGULARITY**

1. Once you are assured that the immediate needs of your passengers and fellow crewmembers are being met, attempt to contact your company, ALPA, or IFALPA.

**ALPA WORLDWIDE ACCIDENT/INCIDENT HOTLINE**

202 797 4180 OR 703 892 4180  
(24 hours, collect call accepted)

**IFALPA (CHERTSEY, ENGLAND) EMERGENCY NUMBER**

44 0 871 732 3110  
(24 hours, NOT collect)  
*** If you are not in the United Kingdom, you may need to omit the 0 ***

2. If assistance is needed and you cannot reach your company, ALPA, an IFALPA member association (MA), or a company alliance (code share) partner (e.g., Star Alliance), attempt to contact your embassy or consulate.

**NOTE:** Try the embassy/consulate listed in the country first. Alternate contact information is as follows:

**For U.S. citizens:**  
1 888 407 4747, or from abroad: 202 501 4444.  
**For Canadian citizens:**  
1 800 267 6788, or outside Canada: 613 996 8885 (call collect) or e-mail sos@international.gc.ca

3. Attempt to obtain rest facilities away from the airport for all crewmembers. One option is to request hospitalization.

4. If you are prevented from contacting any source of assistance, or from moving the crew to a hotel or medical facility:
   - Keep your crew together, and advise all of them of the relevant information.
   - Adopt and present a cooperative demeanor.
   - Only if requested, provide your certificate to any authority (transportation, law enforcement, etc.) for examination.
   - Do not allow any authority to permanently retain any certificate.
   - Only if requested, provide oral or written statements.
   - Use sample statement (see page vi), if possible.
   - Keep your responses brief and factual.
   - Avoid conjecture, hindsight, or judgment.
   - Make and retain copies of all documents relating to your flight.
   - Keep these, along with your personal notes, to yourself.
   - Experience has shown that it is frequently valuable to make an aircraft logbook entry, regardless of how inconsequential or obvious the event may appear to be at the time.
   - Normally, company officials are responsible for notifying the appropriate authorities of an accident or incident. You should notify state authorities directly of an accident or incident only if the state mandates that YOU report the event. These states are identified in this document.

**REFERENCES FOR THE INFORMATION CONTAINED IN THE DOCUMENT**

- Investigative agencies – ICAO:  
  www.icao.int/fsix/adrep/files/addresses.htm
- U.S. Citizen Services:  
  Travel.state.gov/travel/cis_pa_tw/cis/cis_1765.html
- Canadian Citizen Services:  
NOTE

Please report any correction or additions to the
ALPA Engineering and Air Safety Department:

Phone: 1 800 424 2470 or
E-mail: EAS@alpa.org

SAMPLE STATEMENT (HANDWRITTEN)

I, (name), am employed as a pilot by (company and location of main office). I am based at (location).

I served as the (captain/FO/IRO/SO) on aircraft registration number _______, which operated as (airline name) Flight (number) between (airport name) and (airport name) and which departed (airport name) on or about (zulu time, day, month, and year). The other crewmembers were: (list all flight and cabin crew, giving position and crew bases).

I am fully qualified and current to serve as a (captain/FO/SO) by (company) airlines. I am certified by the Federal Aviation Administration (or Transport Canada), certificate number__________, with the following ratings:______________, I possess a valid first-class medical certificate dated ____________, with the following limitations and waivers (if any).

I am a citizen of (country), residing at (full address of legal home of record, including zip code and telephone number). My passport number is__________, issued at__________, on__________, which expires on__________. (Passport information for international use only.)

Option 1 (preferred)

There appears to be an irregularity involving Flight ______. This irregularity is currently under investigation by____________ airlines and appropriate government authorities. I intend to cooperate fully in this investigation. I am not in a position to provide specific factual information at this time. I will provide any facts relating to the irregularity as soon as I can confirm them.

Option 2

At approximately (time of event) (FACTUALLY describe incident. For example: “We lost No. 2 engine” or “Smoke filled the cabin,” etc.), we made an emergency landing at (airport name) and evacuated the aircraft. I have no information as to what caused this problem. I will fully cooperate in any investigation to determine what led to this irregularity. I will provide further facts relating to this incident as soon as I can obtain and confirm them.

INTERNATIONAL DIALING CODES

EXAMPLE: 89 0 89 123 4567
Where 89 is the country code: If you call a number within the country you are in, you will need to include the NDD and the area code.
0 is the access code, which you won’t have to dial when you are calling from another country.
89 is the country code in this case of Germany.

A good reference website is: http://dialcode.org/.
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<td>Zanzibar (see Tanzania)</td>
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AFGHANISTAN

Investigative/Regulatory Agency: Ministry of Transport and Civil Aviation
Phone: 93 20 210 1030
E-mail: info@motca.gov.af
Other Information Pending

No IFALPA MEMBER ASSOCIATION
Other Information Pending

U.S. Embassy: Located in Kabul.
Phone: 93 0 700 10 8001. Emergency: 93 0 700 20 1908
E-mail: kabulwebmaster@state.gov
Web site: http://Kabul.usembassy.gov
Local address in Kabul: Great Massound Rd., Wazir Akbar Khan, Kabul, Afghanistan

Embassy of Canada: Located in Kabul.
Phone: 93 0 799 742 800. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
E-mail: info.afghanistan@international.gc.ca
Address in Kabul: St. No. 15, House No. 256, Wazir Akbar Khan, Kabul, Afghanistan
Web site: http://www.afghanistan.gc.ca

ALBANIA

Investigative/Regulatory Agency: Directorate General of Civil Aviation
Phone: 355 42 251 220
E-mail: info@dgca.gov.al
Other Information Pending

No IFALPA MEMBER ASSOCIATION
Other Information Pending

Phone: 355 4 224 7285. After-hours emergency: 355 224 7285 thru 89, and ask to speak with the duty officer.
E-mail: ACSTirana@state.gov
Web site: www.tirana.usaembassy.gov

Consulate of Canada: Located in Tirana.
Phone: 355 4 225 7274/7275. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
Address: Rruga Deshmoret e 4 Shkurti, Pallatti I Ri perballe, Akademise se Arteye Kati 2, Tirana, Albania
E-mail: canadalb@canada.giv.al

ALGERIA

Investigative/Regulatory Agency: Ministry of Transport and Civil Aviation
Phone: 213 2 74 06 99
Other Information Pending

No IFALPA MEMBER ASSOCIATION

Syndicat Des Pilotes de Ligne Algeriens (SPLA)
Phone: 213 61 322 215 (Emergency) or 213 21 508641 / 473888

U.S. Embassy: Located in Algiers.
Phone: 213 0770 08 2000
E-mail: algiers_webmaster@state.gov
Address: 05 Chemin Cheikh Bachir, Ibrahimi, El-Biar 16030, Algiers, Algeria
Web site: http://algiers.usembassy.gov

Embassy of Canada: Located in Kabul.
Phone: Local 077 008 3000. International: 213 77 008 3000. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
E-mail: alger@international.gc.ca
Address: 18 Mustapha khalef St., Ben Aknoun, Algiers
ANDORRA
Investigative/Regulatory Agency: National Civil Aviation Administration
Other Information Pending

No IFALPA MEMBER ASSOCIATION
Other Information Pending

U.S. Consulate: Handled via Consulate General's Office in Barcelona, Spain.
Phone: 34 93 280 2227. Emergency: 34 91 587 2200

Embassy of Canada: Handled via Embassy in Madrid, Spain.
Phone: 34 91 382 8400. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
E-mail: madrid@international.gc.ca

ANGOLA
Investigative/Regulatory Agency: National Directorate of Civil Aviation
Phone: 244 222 338 596
E-mail: dnac@snet.co.za
Other Information Pending

No IFALPA MEMBER ASSOCIATION
Other Information Pending

American Embassy Complex: Located in the Miramar area of Luanda.
Phone: 244 222 64 1000 / 244 222 44 5481. After hours: 244 222 44 7028
E-mail: consularluanda@state.gov
Address: Rua Houari Boumedenne #32, Luanda, Angola
Web site: http://angola.usaembassy.gov/cotactinfo.html

Consulate of Canada: Located in Luanda.
Phone: 224 2 448 371/66/77. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
E-mail: consul.can@angonet.org
Address: 113 Rua Rei Katyavala, C.P. 3360, Luanda, Angola

ANGUILLA
Investigative/Regulatory Agency: Oversight British Civil Aviation Authority
Other Information Pending

IFALPA MEMBER ASSOCIATION
Leeward Islands Air Line Pilots Association (LIILPA)
Phone: 268 463 0439
Other Information Pending

Phone: 246 227 4193. After-hours/emergency: 246 227 4000. Ask for duty officer.
E-mail: bridgetownACS@state.gov
Address: Wildley Business Park, St. Michael, Barbados
Web site: http://barbados.usembassy.gov

Phone: 246 429 3550. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
E-mail: bdgtn@dfait-maeci.gc.ca
Address: Bishop's Court Hill, Bridgetown, P.O. Box 404, Bridgetown, Barbados
Web site: http://www.barbados.gc.ca

ANTIGUA AND BARBUDA
Investigative/Regulatory Agency: Directorate of Civil Aviation of Eastern Caribbean States
Phone: 268 462 0000
E-mail: oecs.dca@candw.ag
Other Information Pending
IFALPA MEMBER ASSOCIATION
Leeward Islands Air Line Pilots Association (LIALPA)
Phone: 268 463 0439
Other Information Pending

Phone: 246 227 4193. After-hours/emergency: 246 227 4000. Ask for duty officer.
E-mail: bridgetownACS@state.gov
Address: Wildley Business Park, St. Michael, Barbados
Web site: http://barbados.usembassy.gov

Phone: 246 429 3550. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
E-mail: bdgtn@dfait-maeci.gc.ca
Address: Bishop’s Court Hill, Bridgetown, P.O. Box 404, Bridgetown, Barbados
Web site: http://www.barbados.gc.ca

ARGENTINA

Investigative Agency: Argentine Air Accident Investigation Board (JIAAC)
Phone: 54 11 4381 6333
E-mail: info@jaac.gov.ar

Regulatory Agency: Ministry of Transportation and Civil Aviation
Phone: 54 11 4508 2106
E-mail: direccion@dna.org.ar
Other Information Pending

IFALPA MEMBER ASSOCIATION
Asociacion de Pilotos de Lineas Aereas (APLA)
Phone: 54 11 4958 4166. Emergency, 24 hours: 54 11 4958 5114/9333

U.S. Embassy: Located in Buenos Aires
Phone: 54 11 5777 4354. After hours: 54 11 5777 4873
E-mail: BuenosAires-ACS@state.gov
Address: Av Colombia 4300, C1425GMN Buenos Aires
Web site: http://argentina.usembassy.gov

Embassy of Canada: Located in Buenos Aires
Phone: 54 11 4808 1000. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
E-mail: bairs-webmail@international.gc.ca
Address: Casilla de Correo 1595 (C1000WAP), Buenos Aires, Argentina

ARMENIA

Investigative/Regulatory Agency: General Department of Civil Aviation
Phone: 374 10 282 066
E-mail: gdca@aviation.am
Other Information Pending

IFALPA MEMBER ASSOCIATION
Air Line Pilots Association of Armenia
Other Information Pending

U.S. Embassy: Located in Yerevan.
Phone: 374 10 46 47 00. Emergency: 374 10 49 46 86. After hours: 374 10 49 44 44
E-mail: acsyerevan@state.gov or usinfo@usa.am
Address: 1 American Ave., Yerevan 0082, Republic of Armenia
Web site: http://armenia.usembassy.gov/contact_us.html

Embassy of Canada: Located in Yerevan.
Phone: 374 10 56 7990 or Cell: 374 91 40 12 38. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
E-mail: concda@gmail.com
Address: No. 21 Demirjan St., Yerevan, Armenia
ARUBA

Investigative/Regulatory Agency: Department of Civil Aviation
Phone: 297 583 2665
E-mail: dca@setamet.aw
Other Information Pending

No IFALPA MEMBER ASSOCIATION
Other Information Pending

U.S. Consulate: Handled via consulate in Curacao.
Phone: 599 9 466 6489
E-mail: infocuracao@state.gov
Address: United States Consulate General, Curaçao, P.O. Box 158, J.B. Gorsiraweg 1

Consulate of Canada: Handled via consulate in Curacao.
Phone: 599 9 466 1115. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.

AUSTRALIA

Investigative Agency: Australian Transportation Safety Bureau (ATSB)
Phone: 612 6257 4150
E-mail: atsbinfo@atsb.gov.au
Regulatory Agency: Civil Aviation Safety Authority (CAS)
Phone: 61 131 757. CASA Hotline: 1800 074 737
Web site: www.casa.gov.au

IFALPA MEMBER ASSOCIATIONS
Australian Federation of Air Pilots (AFAP) or Australian and International Pilots Association (AIPA) or Australian Airline Pilots Association (AUS-ALP)
Phone: 61 3 9699 4200 (Emergency) or 0419 379180 (Mobile) or 0407 346396 (Mobile Terry O’Connell) or 61 2 8307 7788 (Emergency, 24-hours) or 61 2 8307 7777

U.S. Embassy: Located in Canberra.
Phone: 61 02 6214 5600
E-mail: usrsaustralia@state.gov
Address: Moonah Place, Yarralumla, ACT 2600

U.S. Consulate: Located in Sydney.
Phone: 61 02 9373 9200
E-mail: sydneyacs@state.gov

U.S. Consulate: Located in Melbourne.
Phone: 61 02 6214 5600. E-mail: usrsaustralia@state.gov

U.S. Consulate: Located in Perth.
Phone: 61 08 9325 5914
E-mail: PerthACS@state.gov

High Commission of Canada: Located in Canberra.
Phone: 61 2 6270 4000. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
E-mail: cnbrc@international.gc.ca
Address: Commonwealth Ave., Canberra, ACT 2600

Consulate of Canada: Located in Sydney.
Phone: 61 2 9364 3000. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
E-mail: sydncy@international.gc.ca

Consulate of Canada: Located in Melbourne.
Phone: 61 3 9653 9674. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.

Consulate of Canada: Located in Perth.
Phone: 61 8 9322 7930. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.

AUSTRIA

Legal representation: Crewmembers DO have the right to legal representation during questioning by state authorities.

Event-related drug and alcohol testing: Police/law enforcement CAN compel crewmembers to be blood/breath tested for drugs or alcohol.

Random drug and alcohol testing: Crewmembers ARE NOT subject to random breath testing.

Oral or written statements: Crewmembers CANNOT be compelled to provide a statement. Crewmembers CAN exercise their rights against self-incrimination, and decline to provide a statement.
Investigative/Regulatory Agency: Air Accident Investigation
Phone: 43 1 27760 0
E-mail: www.bmvit.gv.at

Civil Aviation Authority:
Phone: 43 1 71162 650
E-mail: info@bmvit.gv.at

IFALPA MEMBER ASSOCIATION
Austrian Cockpit Association (ACA)
Phone: 43 0 5 1766 65799
E-mail: office@aca.or.at
Web site: www.aca.or.at
Remarks: Host Association MAY aid in providing legal assistance. Host Association MAY provide other assistance.

U.S. Embassy: Located in Vienna.
Phone: 43 1 31 339 0
E-mail: embassy@usembassy.at
Address: Boltzmanngasse 16, 1090 Vienna

Embassy of Canada: Located in Vienna.
Phone: 43 1 531 38 3000. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
E-mail: vienn@international.gc.ca
Address: Laurenzerberg 2 (3rd floor), A-1010 Vienna, Austria

AZERBIJAN

Investigative/Regulatory Agency: State Concern of Civil Aviation
Phone: 994 12 493 4434
E-mail: office@az-avia.com
Other Information Pending

No IFALPA MEMBER ASSOCIATION
Other Information Pending

U.S. Embassy: Located in Baku.
Phone: 994 12 498 335/336/337
E-mail: bakuwebmaster@state.gov
Address: 83 Azadlyg Prospecti, AZ1007 Baku, Azerbaijan
Web site: baku.usembassy.gov

Embassy of Canada: Handled via Ankara, Turkey.
Phone: 90 312 409-2700. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
E-mail: ankra@international.gc.ca
Address: Caddesi 58 06690, Cankaya, Ankara

BAHAMAS

Legal representation: Crewmembers DO have the right to legal representation during questioning by state authorities.
Event-related drug and alcohol testing: Civil aviation inspectors CAN compel crewmembers to be blood/breath tested for drugs or alcohol.
Random drug and alcohol testing: Crewmembers ARE NOT subject to random breath testing.
Oral or written statements: Crewmembers CANNOT be compelled to provide a statement. Crewmembers CAN exercise their rights against self-incrimination, and decline to provide a statement.

Investigative/Regulatory Agency: Director of Civil Aviation / Civil Aviation Department
Phone: 242 377 7281
E-mail: civilaviation@batelnet.bs
Other Information Pending

IFALPA MEMBER ASSOCIATION
Bahamas Air Line Pilots Association (BALPA)
Phone: 242 328 4962
Web site: http://www.bahamasalpa.com
Remarks: Host association MAY aid in providing legal assistance. Host association MAY provide other assistance.
U.S. Embassy: Located in Nassau.
Phone: 242 322 1181
E-mail: embassynassau@state.gov
Address: The U.S. Embassy, P.O. Box N-8197, Nassau, Bahamas

Consulate of Canada: Located in Nassau.
Phone: 242 393 2123/4. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
E-mail: brooks@bahamas.net.bs
Address: Shirley St. Plaza, Nassau, Bahamas

BAHRAIN

Investigative/Regulatory Agency: Assistant Undersecretary for Civil Aviation / Ministry of Transportation
Phone: 973 1 733 3000
Other Information Pending

IFALPA MEMBER ASSOCIATION
Bangladesh Airline Pilots’ Association (BAPA)
Phone: 880 2 8914771 – 75 Ext. 2209

U.S. Embassy: Located in Manama.
Phone: 973 1724 2700. After-hours emergency: 973 1727 5126
E-mail: ManamaConsular@state.gov
Address: Embassy of the United States of America, Bldg 979, Rd. 3119, Block 331, Zinj, Kingdom of Bahrain
Web site: http://bahrain.usembassy.gov

Consulate of Canada: Located in Manama.
Phone: 973 17 536 270. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
E-mail: canadabh@batelco.com.bh
Address: Consulate of Canada, Al Jasrah Tower, 12th floor, Building No. 95, Rd. 1702, Block 37, Diplomatic Area, P.O. Box 2397, Manama, Kingdom of Bahrain

BANGLADESH

Investigative/Regulatory Agency: Civil Aviation Authority
Phone: 880 2 891 1125
E-mail: caa@bangla.net
Other Information Pending

IFALPA MEMBER ASSOCIATION
Bangladesh Airline Pilots’ Association (BAPA)
Phone: 880 2 8914771 – 75 Ext. 2209

U.S. Embassy: Located in Dhaka.
Phone: 880 2 8823800 or 880 02 9990197
E-mail: DhakaPA@state.gov
Address: Embassy of the United States Dhaka, Madani Ave. Baridhara, Dhaka Bangladesh 1212
Web site: http://dhaka.usembassy.gov/contact.html

High Commission of Canada: Located in Dhaka.
Phone: 880 2 988 7091 7. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
E-mail: dhaka@international.gc.ca
Address: United Nations Rd., Baridhara, Dhaka 1212, Bangladesh
Web site: http://www.bangladesh.gc.ca

BARBADOS

Investigative/Regulatory Agency: Ministry of Tourism and International Transport
Phone: 246 429 4813
E-mail: intertransport@sunbeach.net
Other Information Pending

No IFALPA MEMBER ASSOCIATION
Other Information Pending
Phone: 1 246 431 4399. Main switchboard: 1 246 431 4000
Address: American Embassy, Wildey Business Park, Wildey, St. Michael BB 14006, Barbados, W.I.
Web site: http://barbados.usembassy.gov/contact-us.html

High Commission of Canada: Located in St. Michael.
Phone: 1 246 629 3550. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
E-mail: bdgt@international.gc.ca
Address: Bishop’s Court Hill, Bridgetown Barbados, R.O. Box 404, Bridgetown, Barbados

BELARUS

Investigative/Regulatory Agency: Civil Aviation Department
Phone: 375 222 5393
E-mail: gka@ivcavia.com
Other Information Pending

No IFALPA MEMBER ASSOCIATION
Other Information Pending

U.S. Embassy: Located in Minsk.
Phone: 375 17 210 12 83 or 217 7347/217 7348. Emergency: 375 17 226 16 01
E-mail: webmaster@usembassy.minsk.by
Address: United States Embassy, 46 Starovilenskaya St., Minsk 220002, Belarus
Web site: http://minsk.usembassy.gov

Embassy of Canada: The Government of Canada has no resident representation in Belarus. Services are handled via Embassy in Warsaw, Poland.
Phone: Consular Section 48 22 584 3343/3344/3345. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
E-mail: wsaw-cs@international.gc.ca
Web site: http://www.Poland.gc.ca

BELGIUM

Investigative/Regulatory Agency: Direction Générale Transport Aérien
Phone: 32 2 206 2111
E-mail: info@belgocontrol.vbe

IFALPA MEMBER ASSOCIATION
Belgium Cockpit Association (BCA)
Phone: 32 2 248 0368 (Emergency) or 32 2 245 3450 / 3580

U.S. Embassy: Located in Brussels.
Phone: 32 2 811 4000
E-mail: ircbrussels@state.gov
Address: Regentlaan 27, Boulevard du Régent, B-1000 Brussels
Web site: http://belgium.usembassy.gov/contact.html

Embassy of Canada: Located in Brussels.
Phone: 32 02 741 0611
E-mail: bru@international.gc.ca
Address: Ave. de Tervueren 2, 1040 Brussels, Belgium

Consulate of Canada: Located in Antwerp.
Phone: 32 03 220 0211. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
Address: Canadian Consulate in Antwerp, Belgium, Van Doosselaere & Achten Bvba Sint Pietersvliet 15, Antwerp 2000, Belgium
Web site: http://www.embassypages.com/missions/embassy1740
BELIZE

Investigative/Regulatory Agency: Civil Aviation Department  
Phone: 501 2 52014  
E-mail: aviation@btl.net  
Other Information Pending  

No IFALPA MEMBER ASSOCIATION  
Other Information Pending  

U.S. Embassy: Located in Belmopan.  
Phone: 501 822 4011. Emergency: 501 610 5030  
E-mail: embbelize@state.gov  
Address: Floral Park Rd., Belmopan, Cayo, Belize  
Web site: http://belize.usembassy.gov/contact.html  

Consulate of Canada: Located in Belize.  
Phone: 501 223 1080. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.  
E-mail: cdncon.bze@btl.net  
Address: Consulate of Canada, 80 Princess Margaret Drive, Belize City, Belize  
Postal Address: P.O. Box 610, Belize City, Belize  

BENIN

Investigative/Regulatory Agency: Direction de l’Aéronautique Civile  
Phone: 229 30 1099  
E-mail: dacbenin@leland.bj  
Other Information Pending  

No IFALPA MEMBER ASSOCIATION  
Other Information Pending  

U.S. Embassy: Located in Cotonou.  
Phone: (24-hours): 229 21 30 06 50  
E-mail: IRCCotonou@state.gov  
Address: American Embassy, 01BP 2012, Cotonou, Benin  
Web site: http://cotonou.usembassy.gov/contact.html  

Canadian Cooperation Support Unit: Located in Cotonou.  
Phone: 229 21 30 24 79. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.  
E-mail: secretariat@uapbenin.net

BERMUDA

Investigative/Regulatory Agency: Department of Civil Aviation  
Phone: 441 293 1640  
E-mail: info@dca.gov.bm  
Other Information Pending  

No IFALPA MEMBER ASSOCIATION  
Other Information Pending  

U.S. Consulate: Located in Bermuda.  
Phone: 441 295 1342. Emergency: Duty Officer: 1 441 335 3828  
E-mail: HmlAmConGen@state.gov  
Address: Crown Hill, 16 Middle Rd., Devonshire DV 03, Bermuda  
Web site: http://hamilton.usconsulate.gov/contact.html  

Consulate of Canada: Located in Bermuda.  
Phone: 441 292 2917. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.  
E-mail: heather.conyers@international.gc.ca  
Address: The Consulate of Canada, 73 Front St., Hamilton, Bermuda HM12  
Web site: http://www.canadians.bm/content/view/94/36/
BHUTAN

Investigative/Regulatory Agency: Aviation safety oversight: Division of Civil Aviation
Phone: 975 8 271 910
E-mail: aviation@druknet.bt

As there is no direct commercial air service to the United States by carriers registered in Bhutan, the U.S. Federal Aviation Administration (FAA) has not assessed the government of Bhutan’s Civil Aviation Authority for compliance with International Civil Aviation Organization (ICAO) aviation safety standards.

No IFALPA MEMBER ASSOCIATION
Other Information Pending

No U.S. Embassy or Consulate in Bhutan: No formal diplomatic relations exist between the United States and Bhutan. U.S. Embassy in New Delhi, India, handles U.S. citizen services.
Phone: 91 11 704 8000.

Canadian Cooperation Office
Phone: 91 11 4178 2000 / 4178 2050. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
Address: Canadian High Commission, Immigration Section 7/8, Shantipath Chanakyapuri, New Delhi.
Web site: www.dfait-maeci.gc.ca/new-delhi

BOLIVIA

Investigative/Regulatory Agency: Directorate General of Civil Aeronautics
Phone: 591 2 237 4142
E-mail: dgacbol@entelnet.bo

IFALPA MEMBER ASSOCIATION
Asociacion Sindical de Pilotos del Lloyd Aereo Boliviano (ASPLAB)
Phone: 591 707 10741 (Emergency), 591 4 4252 608

U.S. Embassy: Located in La Paz.
Phone: 591 2 216 8000. Emergency after hours: 715 33713
E-mail: ipzwebmail@state.gov
Address: Avenida Arce 2780, Casilla 425, La Paz, Bolivia
Web site: http://lapaz.usembassy.gov

Canadian Embassy: Located in La Paz.
Phone: 591 2 2 415141. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
E-mail: lapaz@international.gc.ca
Address: Bolivia Embassy of Canada, 2678 Victor Sanjines St., Second Floor, Plaza Espana (Sopocoachi), La Paz, Bolivia
Web site: http://bolivia.usembassy.gov/contact.html

BONAIRE

See Netherlands Antilles.

BOSNIA and HERZEGOVINA

Investigative/Regulatory Agency: Bosnia and Herzegovina Civil Aviation Authority
Phone: 387 51 921 221
E-mail: bhdcab@bhdcab.gov.ba

IFALPA MEMBER ASSOCIATION
Association of Airline Pilots in Bosnia and Herzegovina (ALPAB)

European Cockpit Association
Phone: 32 2 705 3293

U.S. Embassy: Located in Sarajevo.
Phone: 387 33 704 000
E-mail: bhopa@state.gov
Address: 1 Robert C. Frasure St., 71000 Sarajevo
Embassy of Canada: Located in Sarajevo.  
Phone: 387 33 222 033. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.  
E-mail: sjveo@dfait-maeci-gc.ca  
Address: 4 Grbavicka, 71000 Sarajevo, Bosnia and Herzegovina

BOTSWANA

Investigative/Regulatory Agency: Ministry of Works & Transport — Department of Civil Aviation  
Phone: 267 365 5100  
E-mail: dcahq@gov.bw  
Address: Department of Civil Aviation, P. O. Box 250, Gaborone, Botswana  
Web site: www.dca.gov.bw

No IFALPA MEMBER ASSOCIATION

Botswana Aircraft Owners and Pilots Association  
Web site: http://baopa_ops.com/  
Other Information Pending

U.S. Embassy: Located in Gaborone.  
Phone: 267 395 3982 or After-hours emergency: 267 395 7111  
E-mail: consulargaboro@state.gov  
Address: Embassy Drive, Government Enclave, Gaborone, Botswana

Consulate of Canada: The Embassy of Canada in Harare, Zimbabwe, offers a number of services to both Canadians and other citizens. In addition, the embassy covers the countries of Angola and Botswana. See Canadian Embassy in Zimbabwe.  
Phone: 263 4 252181 5. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.  
E-mail: hrare-cs@international.gc.ca  
Address: The Canadian Embassy, 45 Baines Ave, P.O. Box 1430, Harare, Zimbabwe

BRAZIL

Investigative/Regulatory: Accidents Investigation and Prevention Center  
Phone: 55 61 3364 8802  
E-mail: anac@anac.gov.br  
Agência Nacional de Aviação Civil  
Phone: 55 61 3364 8802  
E-mail: anac@anac.gov.br

IFALPA MEMBER ASSOCIATION

Sindicato Nacional dos Aeronautas (SNA)  
Phone: 55 21 2532 1163. Emergency: 55 21 8152 4759 (Mobile Emergency)

U.S. Embassy: Located in Brasilia.  
Phone: 55 61 3312 7000 during Consulate’s working hours (8am to 5pm); 55 61 3312 7400 after hours  
E-mail: BrasiliaACS@state.gov  
U.S. Consulate: Located in Recife.  
Phone: 55 81 3461 3050 during Consulate’s working hours (8am to 5pm); 55 81 3416 3060 after hours  
U.S. Consulate: Located in Rio de Janeiro.  
Phone: 55 21 3823 2000 during Consulate’s working hours (8am to 5pm); 55 21 3823 2029 after hours.  
E-mail: acsrio@state.gov  
U.S. Consulate: Located in São Paulo.  
Phone: 55 5186 7000 during Consulate’s working hours (8am to 5pm); 55 5186 7373 after hours.  
E-mail: acsinfosao paulo@state.gov

Embassy of Canada: Located in Brasilia.  
Phone: 55 61 3424 5400. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.  
E-mail: brsia@international.gc.ca  
Address: Av. das Nações, Quadra 803, Lote 16, 70410-900 Brasilia DF, Brazil  
Consulate of Canada: Located in Rio de Janeiro.  
Phone: 55 21 2543 3004. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.  
E-mail: rio@international.gc.ca  
Address: Av. Atlantica 1130, 5th Floor, Copacabana, Rio de Janeiro, RJ, Brazil. 22021 000  
Web site: http://www.brazil.gc.ca
Consulate of Canada: Located in São Paulo.
Phone: 55 11 5509 4321. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
E-mail: spalo@international.gc.ca
Address: Av. das Nações Unidas 12901 CENO Torre, Norte, 16th Floor, Sao Paulo, Brazil 04578-000
Web site: http://www.brazil.gc.ca

BRITISH VIRGIN ISLANDS
(Includes Tortola, Virgin Gorda, Anegada, Jost Van Dyke)
Investigative/Regulatory Agency: United Kingdom Authorities in compliance with ICAO
Phone: 1 284 468 6492
E-mail: aviation@bvigovernment.org

IFALPA MEMBER ASSOCIATION
Leeward Islands Air Line Pilots Association (LIALPA)
Phone: 1 268 464 383 / 1 268 461 1591 / 1 268 461 7321 Emergency

Phone: 1 246 227 4000
E-mail: consularbridge2@state.gov

Phone: 1 246 429 3550. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
E-mail: bdgttn@dfait-maeci.gc.ca

BRUNEI DARUSSALAM
Investigative/Regulatory Agency: Department of Civil Aviation (DCA)
Phone: 673 2 330 142
E-mail: aviation@druknet.bn

No IFALPA MEMBER ASSOCIATION
Other Information Pending

U.S. Embassy: Located in Bandar Seri Begawan.
Phone: 673 238 4616
E-mail: amembassy_bsb@state.gov
Address: Simpang 336-52-6-9, Jalan Kebangsaan

High Commission of Canada: Located in Bandar Seri Begawan.
Phone: 673 2 22 00 43. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
E-mail: hicomcd@burnet.bn

BULGARIA
Investigative/Regulatory Agency: Civil Aviation Administration
Phone: 359 2 937 1047
E-mail: caa@caa.bg
Other Information Pending

IFALPA MEMBER ASSOCIATION
Bulgarian Air Line Pilots Association (BUL-ALPA)
Phone: 359 885 249390 or IFALPA: 44 1932 571711

U.S. Embassy: Located in Sofia.
Phone: 359 2 937 5100
E-mail: sofia@usembassy.bg
Address: 16, Kozyak St., Sofia 1408, Bulgaria

Consulate of Canada: Located in Sofia.
Phone: 359 2 943 3704. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
E-mail: consular@canada-bg.org
Address: 11, Assen Statarov St., 1st Floor, Sofia 1504, Bulgaria
BURKINA FASO

Investigative/Regulatory Agency: Direction de l’Aviation Civile
Phone: 226 31 4544
E-mail: dac@cenatin.bf
Other Information Pending

IFALPA MEMBER ASSOCIATION
AFRAA
Phone: 254 20 2320144
E-mail: afraa@afraa.org
Web site: www.afraa.org
Other Information Pending

U.S. Embassy: Located in Ouagadougou.
Phone: 226 50 49 53 00
E-mail: amembouage@state.gov

Embassy of Canada: Located in Ouagadougou.
Phone: 226 50 31 18 94. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
E-mail: ouaga@dfait-maeci.gc.ca

BURMA (MYANMAR)

Investigative/Regulatory Agency: Department of Civil Aviation Burma
Other Information Pending

No IFALPA MEMBER ASSOCIATION
Other Information Pending

U.S. Embassy: Located in Rangoon.
Phone: 95 1 536 509 or 538 038 or 535 756
E-mail: consularrangoon@state.gov
Address: The Embassy, 110 University Ave, Kamayut Township, Rangoon, Burma
Web site: http://rengoon.usembassy.gov/

Canadian Citizens: Handled by the Embassy of Canada in Bangkok.
Phone: 66 2 636 0540. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
E-mail: bngkk@international.gc.ca

BURUNDI

Investigative/Regulatory Agency: Ministry of Transport and Telecommunications
Phone: 257 22 3702
Other Information Pending

IFALPA MEMBER ASSOCIATION
Administrated via the Kenya Air Line Pilots Association.
Phone: 254 2 582 665
Other Information Pending

U.S. Embassy: Located in Bujumbura.
Phone: 257 22 207-000. After hours: 257 22 214 853
Address: B.P. 1720 Ave. Des Etats-Unis, Bujumbura, Burundi
Web site: http://burundi.usembassy.gov

Consulate of Canada: Located in Bujumbura.
Phone: 257 22 24898. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
E-mail: Bujumbura@canadaconsultate.ca
Address: Office of the Embassy of Canada, 4708 Boulevard de l’uprona
Web site: http://www.canadianinternational.gc.ca
CAMBODIA

Investigative/Regulatory Agency: Secretariat of Civil Aviation
Phone: 855 23 360617
E-mail: civilaviation@cambodia.gov.kh
Other Information Pending

No IFALPA MEMBER ASSOCIATION
Other Information Pending

U.S. Embassy: Located in Phnom Penh.
Phone: 855 23 728 000
Address: #1 St. 96, Sangkat Wat Phnom, Khan Daun Penh, Phnom Penh
Web site: http://cambodia.usembassy.gov

Canadian Citizens: Located in Phnom Penh.
Phone: 855 23 213 470, ext. 426. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
E-mail: pnmpn@dfait-maeci.gc.ca
Web site: www.dfait-maeci.gc.ca/cambodia/

CAMEROON

Investigative/Regulatory Agency: Cameroon Civil Aviation Authority
Phone: 237 2 230 3090
E-mail: contact@ccaa.aero
Web site: www.cccaa.aero
Other Information Pending

IFALPA MEMBER ASSOCIATION
Administered via the Kenya Air Line Pilots Association
Phone: 254 2 582 665
Other Information Pending

U.S. Embassy: Located in Yaoundé.
Phone: 237 2220 1500
Address: Ave. Rosa Parks, P.O. Box 817, Yaoundé, Cameroon

U.S. Embassy Branch Office (EBO): Located in Douala.
Phone: 237 3342 5331 or 237 3342 0303 (Emergency)

High Commission of Canada: Located in Yaoundé.
Phone: 237 22 2323 11. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
E-mail: yunde@international.gc.ca
Address: The High Commission of Canada, Immeuble STC-TOM, Place de l’Hotel de Ville, Yaoundé, Cameroon

Consulate of Canada: Located in Douala.
Phone: 237 3343 2934

CANADA

Notification: Flight crew is responsible for notifying TSBC of the event (see phone: # below). Attempt to coordinate with your Company (airline).

Legal representation: Crewmembers DO have the right to legal representation during questioning by state authorities.

Event-related drug and alcohol testing: Only police/law enforcement CAN compel crewmembers to be blood/breath tested for drugs or alcohol.

Random drug and alcohol testing: Crewmembers ARE NOT subject to random breath testing.

Oral or written statements: Crewmembers CANNOT be compelled to provide a statement. Crewmembers CAN exercise their rights against self-incrimination, and decline to provide a statement.

Reporting location of flight crew: Flight crew must notify TSBC/TC of location; can be done through Company or ALPA. Flight crew cannot leave accident locale/country until explicitly released by agency with primary jurisdiction.

Investigative Agency: Transportation Safety Board Canada (TSBC)
24-hour Accident Reporting: 819 997 7887
Regulatory Agency: Transport Canada (TC)
Phone: 1 613 990 2309
Web site: www.tc.gc.ca
IFALPA MEMBER ASSOCIATION
Air Line Pilots Association (ALPA)
Phone: 1 202 797 4180 or 1 703 892 4180 (24-hours, collect calls accepted) or 1 613 569 5668
Remarks: Host Association MAY aid in providing legal assistance.
Host Association MAY provide other assistance.

U.S. Embassy: Located in Ottawa. Phone: 613 688 5335
U.S. Consulate: Located in Vancouver. Phone: 604 685 4311
U.S. Consulate: Located in Calgary. Phone: 403 266 4459
U.S. Consulate: Located in Winnipeg. Phone: 204 940 1800
U.S. Consulate: Located in Toronto. Phone: 416 595 1700 or 416 201 4100 (after-hours Emergency)
U.S. Consulate: Located in Montréal. Phone: 514 398 9695 or 514 981 5059 (after-hours Emergency)
U.S. Consulate: Located in Québec City. Phone: 418 692 2095 or 418 692 2096 (after-hours Emergency)
U.S. Consulate: Located in Toronto. Phone: 416 595 1700 or 416 201 4100 (after-hours Emergency)

CAPES VERDE
Investigative Agency: Airports and Air Safety Authority (ASA)
Regulatory Agency: Cape Verde Civil Aviation Authority (CV-CAA)
Phone: 238 260 3430
E-mail: carlosn@acivil.gov.cv
Other Information Pending

IFALPA MEMBER ASSOCIATION
Airline Pilots Association APA (CV)
Phone: 238 613505 / 238 6111123 (non-emergency, via operator)
Other Information Pending

U.S. Embassy: Located in Praia, Cape Verde.
Phone: 238 260 8900

Embassy of Canada: Handled via Embassy in Dakar, Senegal.
Phone: 221 889 47 00. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
E-mail: dakar@international.gc.ca

CAYMAN ISLANDS
Investigative/Regulatory Agency: Cayman Islands’ Civil Aviation Authority
Phone: 345 949 7811
E-mail: civil.aviation@caacayman.com
Other Information Pending

IFALPA MEMBER ASSOCIATION
Cayman Airline Pilots Association (CAPA)
Phone: 345 949 8333

U.S Consulate: Located in Grand Cayman.
Phone: 345 945 8173
E-mail: consagency@candw.ky
Address: P.O. Box 31119, Grand Harbour, Shamrock Rd., Grand Cayman KY1-1205, Cayman Islands

Consulate of Canada: Located in Grand Cayman.
Phone: 345 949 9400. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
E-mail: cdncn.cayman@candw.ky
Address: Canadian Consulate in George Town, Cayman Islands. Landmark Square, Suite 3F, 64 Earth Close (off West Bay Rd.),P.O. Box 30086, Grand Cayman KY1 – 1201, Cayman Islands
Web site: www.jamaica.gc.ca

CENTRAL AFRICAN REPUBLIC (BANGUI)
Investigative/Regulatory Agency: Ministry of Transport and Civil Aviation
Phone: 236 615 316.
Other Information Pending

No IFALPA MEMBER ASSOCIATION
Other Information Pending
U.S. Embassy: Located in Bangui.
Phone: 236 2161 0200
Address: Ave. David Dacko, P.O. Box 924, Bangui, Central African Republic
Web site: http://bangui.usembassy.gov

Consulate of Canada: Located in Bangui.
Phone: 236 21 61 30 39. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
E-mail: consulatbanqui@yahoo.fr

CHAD

Investigative/Regulatory Agency: Chad’s Directorate of Civil Aeronautics
Phone: 235 51 6231
Other Information Pending

No IFALPA MEMBER ASSOCIATION
Other Information Pending

U.S. Embassy: Located in N’Djamena.
Phone: 235 2251 70 09
E-mail: PublicAffairs-Ndjamena@State.gov
Address: B.P. 413, N’djamena, Chad
Web site: http://ndjamena.usembassy.gov

Consulate of Canada: Located in N’Djamena.
Phone: 235 53 42 80. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
E-mail: honcon@honconca-chad.org
Address: Rue 1190, P.O. Box 6013, N’Djamena, Chad

CHILE

Investigative/Regulatory Agency: Dirección General de Aeronáutica Civil (DGAC)
Phone: 56 2 439 2000
E-mail: dirdgac@dgac.cl
Other Information Pending

IFALPA MEMBER ASSOCIATION
Círculo de Pilotos de Chile (CPC)
Phone: 56 2236 04 19 or 56 2 235 98 21
Address: Padre Mariano # 103, Oficina 405, Providencia, Santiago, Chile
Other Information Pending

Phone: 56 2 330 3000
E-mail: santiagoamcit@state.gov or infousa@state.gov
Address: Av. Andres Bello 2800, Las Condes, Santiago, Chile

Embassy of Canada: Located in Santiago.
Phone: 56 2 652 3800. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
E-mail: stago@international.gc.ca
Address: Nueva Tajamar 481-Piso 12, Torre Norte, Santiago, Chile

CHINA, PEOPLE’S REPUBLIC OF

NOTE: Hong Kong listed separately.

Notification: **UNCONFIRMED** Flight crew is responsible for notifying authorities of the event (see phone # below). Attempt to coordinate with your company (airline).

Investigative Agency: Other Information Pending
Regulatory Agency: Civil Aviation Administration of China (CAAC)
Accident Reporting Phone: 86 10 6401 1026
E-mail: fsacaac@public3.bta.net.cn
Other Information Pending
IFALPA MEMBER ASSOCIATION
China Air Line Pilots Association (CHALPA)
Phone: 57 1 621 6380
Other Information Pending

U.S. Embassy: Located in Beijing.
Phone: 86 10 8531 3000
E-mail: AmcitBeijing@state.gov
Address: 55 An Jia Lou Lu 100600, Beijing, China
Web site: http://beijing.usembassy-china.org.cn/

Embassy of Canada: Located in Beijing.
Phone: 86 10 5139 4000. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
Address: 19 Dongzhimenwai Dajie, Chao Yang District, Beijing 100600 PRC
E-mail: beijing.consular@international.gc.ca
Web site: http://www.canadainternational.gc.ca/china

COLOMBIA

Investigative/Regulatory Agency: Civil Aviation Administración
Phone: 57 1 425 1000
Web site: www.aerocivil.gov.co
Other Information Pending

IFALPA MEMBER ASSOCIATION
Asociacion Colombiana de Aviadores Civiles (ACDAC)
Phone: 57 1 621 6380
Address: Traversal 19A No 95-61m, Bogota, DCm Colombia
E-mail: contact@acdac.org.co
Other Information Pending

U.S. Embassy: Located in Bogotá.
Phone: 57 1 315 0811
Address: Carrera 45, No 24B-27, Bogota DC, Colombia
E-mail: ACSBogota@state.gov

Embassy of Canada: Located in Bogotá.
Phone: 57 1 657 9912. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
Address: Carrera 7 #114-33 Piso 14 Bogota
E-mail: bgota@international.gc.ca

Consulate of Canada: Located in Cartagena.
Phone: 5 665 5838. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
E-mail: honcartagena@enred.com

COMOROS ISLANDS (Indian Ocean)

Investigative/Regulatory Agency: Direction Générale de l’Aviation Civile et de la Météorologie
Phone: 269 74 4245
E-mail: dgacm@snpt.km
Other Information Pending

No IFALPA MEMBER ASSOCIATION
Other Information Pending

No U.S. Embassy or Consulate in Comoros: Handled via U.S. Embassy in Antananarivo, Madagascar.
Phone: 261 23 480 00/01

No Canadian Embassy or Consulate in Comoros: Handled via the Canadian Embassy in Dar-es-Salaam, Tanzania
Phone: 255 22 216 3300. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
Address: The Embassy of Canada to the Comoros, c/o the Canadian High Commission, P.O. Box 1022, Dar-es-Salaam, Tanzania
E-mail: dslami@international.gc.ca

CONGO-BRAZZAVILLE

See Democratic Republic of the Congo (DRC).
COOK ISLANDS

Investigative/Regulatory Agency: Department of Civil Aviation

No IFALPA MEMBER ASSOCIATION
Emergency Phone: Australian International Pilots Association 61 2 8307 7788
Other Information Pending

U.S. Consulate: Located in Honolulu, Hawaii.
Phone: 808 847 6377

Consulate of the United Kingdom in Cook Islands:
Phone: 682 21080
E-mail: Mitchell@oyster.net.uk

High Commission of Canada: Handled via High Commission of Canada in Wellington, New Zealand.
Phone: 64 4 473 9577. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
E-mail: wlgtn@international.gc.ca

COSTA RICA

Investigative/Regulatory Agency: Dirección General de Aviación Civil
Phone: 506 231 3280
E-mail: dgac@sol.racsa.co.cr
Other Information Pending

IFALPA MEMBER ASSOCIATION
Asociacion Professional de Pilotes Aviadores de Costa Rica
Phone: 506 231 0891

U.S. Embassy: Located in San José.
Phone: 506 519 2000. Emergency: 506 8863 4895
Address: Calle, 120 Avenida 0, Pavas, San Jose, Costa Rica
Web site: http://costarica.usembassy.gov/contact.html

Embassy of Canada: Located in San José.
Phone: 506 2242 4400. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
Address: La Sabana Executive Business Center, Building No. 5, 3rd Floor, Apartado Postal 351-1007, Cento Colon, San Jose, Costa Rica

COTE D’IVOIRE (IVORY COAST)

Investigative/Regulatory Agency: Agency Nationale de l’Aviation Civile (ANAC)
Phone: 225 277 424
E-mail: anacdg@globeaccess.net
Other Information Pending

No IFALPA MEMBER ASSOCIATION
Other Information Pending

U.S. Embassy: Located in Abidjan.
Phone: 225 2249 4000. Emergency phone: 225 2249 4450
E-mail: consularabidja@state.gov

Embassy of Canada: Located in Abidjan.
Phone: 225 20 30 07 00. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
E-mail: abdjn@international.gc.ca

CROATIA

Legal representation: Crewmembers DO have the right to legal representation during questioning by state authorities.
Event-related drug and alcohol testing: Police/law enforcement CAN compel crewmembers to be blood/breath tested for drugs or alcohol.
Random drug and alcohol testing: Crewmembers ARE subject to random breath testing.
Oral or written statements: Crewmembers CANNOT be compelled to provide a statement.
Crewmembers CAN exercise their rights against self-incrimination and decline to provide a statement.
Investigative Agency: Department of Civil Aviation
Regulatory Agency: Civil Aviation Authority
Phone: 385 1 616 9060
E-mail: info@caacro.hr
Other Information Pending

IFALPA MEMBER ASSOCIATION
Croatian Air Line Pilots Association (CRO-ALPA)
Phone: 385 91 763 4603 (Emergency) or 385 1 461 3603
Remarks: Host Association MAY aid in providing legal assistance.
Host Association MAY provide other assistance.
Other Information Pending

U.S. Embassy: Located in Zagreb.
Phone: 385 1 661 2300. After-hours Emergency: 385 91 661 2400 or 385 91 455 2247
Address: 2 Thomas Jefferson St., 10010 Zagreb
Web site: http://zagreb.usembassy.gov/contact.html

Embassy of Canada: Located in Zagreb.
Phone: 385 1 488 1200. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
Address: Prilaz Gjure Dezelića 4, 10000 Zagreb, Croatia
E-mail: zagrb@international.gc.ca

CUBA

Investigative/Regulatory Agency: Instituto de Aeronáutica Civil de Cuba
Phone: 53 334949
E-mail: iacc@avianet.cu
Other Information Pending

IFALPA MEMBER ASSOCIATION
Grupo Técnico de Pilotos Aviadores Profesionales de Cuba
Phone: 53 7 238 397
Other Information Pending

American Citizens Services: Located in Havana.
Phone: 53 7 833 3551 through 333-3559. Emergency 53 7 833 2302 (after-hours)
E-mail: havanaacs@state.gov
U.S. Naval Base at Guantanamo Bay Help Desk: 011-5399-3430/3434

Embassy of Canada: Located in Havana.
Phone: 53 7 204 2516. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
E-mail: havan-ca@international.gc.ca

Consulate of Canada: Located in Guardalavaca
Phone: 53 24 430 320. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
E-mail: consulate.gvaca@canada.com

Consulate of Canada: Located in Varadero.
Phone: 53 45 61 2078. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
E-mail: consulatevdero@canada.com

CURAÇAO

Investigative/Regulatory: National Civil Aviation Administration (NCAA)
Phone: 599 9 8393319
E-mail: civilair@curacao-gov.an
Other Information Pending

IFALPA MEMBER ASSOCIATION
Caribbean and South America
Other Information Pending

United States Consulate General, Curacao
Phone: 599 9 461
Address: P.O. Box 158, J.B. Gorsiraweg 1
E-mail: infocuracao@state.gov
Canadian Embassy: In Venezuela, provides consular services to Canadians traveling to Curacao. Phone: 58 212 600 300. Call collect from any country to 613 996 8885 to reach Emergency Ops Center. E-mail: crcas@international.gc.ca

CYPRUS

Investigative Agency: Air Accident and Incident Investigation Board Regulatory Agency: Department of Civil Aviation Phone: 357 22 404 100 or 357 22 404 104 E-mail: director@dca.mcw.gov.cy Other Information Pending

IFALPA MEMBER ASSOCIATION Pancyprian Airline Pilots Union (PALPU) Phone: 357 22 515 334 E-mail: pasypi@cytanet.com.cy

U.S. Embassy: Located in Nicosia. Phone: 357 22 393 939 Address: 15 Themistoclis Dervis St., Suite 402, 4th Floor, 1066 Nicosia, Cyprus E-mail: consularnicosia@state.gov Web site: http://cyprus.usembassy.gov/contact.html

Consulate of Canada: Located in Nicosia. Phone: 357 2 2 775 508. Call collect from any country to 613 996 8885 to reach Emergency Ops Center. Address: 1, Lambousa St., 1095 Nicosia, Cyprus E-mail: info@consulcanada.com.cy

CZECH REPUBLIC

Legal representation: Crewmembers DO have the right to legal representation during questioning by state authorities.

Event-related drug and alcohol testing: Civil aviation inspectors CAN compel crewmembers to be blood/breath-tested for drugs or alcohol.

Random drug and alcohol testing: Crewmembers ARE subject to random breath testing.

Oral or written statements: Crewmembers CANNOT be compelled to provide a statement. Crewmembers CAN exercise their rights against self-incrimination and decline to provide a statement.

Investigative Agency: Air Accidents Investigation Institute Regulatory Agency: Civil Aviation Authority (CAA) Phone: 420 225 421 111 E-mail: caa@caa.cz

IFALPA MEMBER ASSOCIATION: Czech Air Line Pilots Association (CZALPA) Phone: 420 22 061 1522 E-mail: czalpa@csa.cz Web site: www.czalpa.cz Remarks: Host Association MAY aid in providing legal assistance. Host Association MAY provide other assistance.

U.S. Embassy: Located in Prague. Phone: Normal and after-hours call 420 257 022 Address: Trziste 15, 118 01 Praha, 1-Mala Strana, Czech Republic E-mail: ACSPr@state.gov

Embassy of Canada: Located in Prague. Phone: 420 27210 1800. Call collect from any country to 613 996 8885 to reach Emergency Ops Center. Address: Muchova 6, 160 00 Prague 6, Czech Republic E-mail: Canada@canada.cz
DEMOCRATIC REPUBLIC OF THE CONGO (DRC)

Investigative/Regulatory Agency: Direction Générale de l’Agence Nationale de l’Aviation Civile
No IFALPA MEMBER ASSOCIATION

U.S. Embassy: Located in Kinshasa.
Phone: 243 81 556 0175. Emergency: Monday through Friday 8 a.m. to 12 p.m. Call 081-884-4609 or 081 556 0151 or 081 225 5872 and ask to speak with someone in the American Citizens Service Unit of the Consular Section.
Address: B.P. 697, Kinshasa
E-mail: USEmbassyKinshasa@state.gov

Embassy of Canada: Located in Kinshasa.
Phone: 243 99 60 21 500. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
Address: 17 Pumbu Ave., Gombe Commune, Kinshasa
E-mail: knsha@international.gc.ca

DENMARK

Legal representation: Crewmembers DO have the right to legal representation during questioning by state authorities.
Event-related drug and alcohol testing: Police/law enforcement CAN compel crewmembers to be blood/breath tested for drugs or alcohol.
Random drug and alcohol testing: Crewmembers ARE subject to random breath testing.
Oral or written statements: Crewmembers CAN be compelled to provide factual information. Crewmembers CANNOT be compelled to provide any other information.

Investigative Agency: Aircraft Accident Investigation Board – AAIB
Phone: 45 3871 1066
E-mail: aib@aalb.dk
Regulatory Agency: Civil Aviation Administration
Phone: 45 3618 6000
E-mail: dcaacslv.dk

IFALPA MEMBER ASSOCIATION
Danish Air Line Pilots Association (DALPA)
Phone: 45 3250 5322
Address: Dalpa, Kastruplundgrade 13 DK-2770 Kastrup
E-mail: info@dalpa.dk
Remarks: Host Association may aid in providing legal assistance. Host Association MAY provide other assistance.

U.S. Embassy: Located in Copenhagen, Denmark.
Phone: 45 33 41 71 00. Emergency phone: 45 33 41 74 00
Address: Dag Hammarskjolds Alle 24, 2100 Kobenhaven
E-mail: copenhagenACS@state.gov
Web site: http://denmark.usembassy.gov

Embassy of Canada: Located in Copenhagen.
Phone: 45 33 48 32 00. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
Address: Kristen Bernikowsgrade 1, 1105 Copenhagen K, Denmark
E-mail: copen@international.gc.ca

DJIBOUTI, REPUBLIC OF

Investigative/Regulatory Agency: Direction de l’Aviation Civile et de la Météorologie
Phone: 253 340 169
E-mail: aeroport@intnet.dj

IFALPA MEMBER ASSOCIATION
African & Middle East
Nairobi E-mail: kalpa@wananchi.com

20 ALPA International Directory: May 2012
U.S. Embassy: Located in Djibouti City.  
Phone: 253 35 39 95  
Address: Plateau du Serpent, Blvd du Marechal Joffre, B.P. 185, Djibouti  
E-mail: asmania@state.gov

Embassy of Canada to Ethiopia in Addis Ababa: This Embassy represents Canadian interests in Ethiopia and Djibouti.  
Phone: 251 11 371 3022. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.  
E-mail: addis@international.gc.ca

Consulate of Canada: Located in Djibouti City.  
Phone: 253 35 38 59. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.  
Address: Place Lagarde, Immeuble D.B.M.O. P.O. Box 1188, Djibouti  
E-mail: georgalis@intnet.dj

DOMINICA

Investigative/Regulatory Agency: Directorate of Civil Aviation of Eastern Caribbean States  
Phone: 268 462-0000  
E-mail: contact@eccaa.aero  
Other Information Pending

IFALPA MEMBER ASSOCIATION
Leeward Islands Air Line Pilots Association (LIALPA)  
Phone: 1 268 464 383 / 1 268 461 1591 / 1 268 461 7321 (Emergency) or 1 268 562 2743

U.S. Embassy to Dominica: c/o the U.S. Embassy in Bridgetown, Barbados  
Phone: 246 227 4000  
E-mail: bridgetownACS@state.gov

Consulate of Canada to Dominica c/o the Canadian High Commission, P.O. Box 404, Bridgetown, Barbados  
Phone: 246 429 3550. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.  
E-mail: bdgtn@afait.maeci.gc.ca

DOMINICAN REPUBLIC

Investigative/Regulatory Agency: Dirección General de Aeronáutica Civil  
Phone: 809 221 7909  
E-mail: aeronautica@verizon.net.do  
Other Information Pending

IFALPA MEMBER ASSOCIATION
Asociación Nacional de Pilotos Dominican Republic (ANP)  
Phone: 809 549 7557  
Other Information Pending

U.S. Embassy: Located in Santo Domingo.  
Phone: 809 221 2171 (after hours and emergency)  
E-mail: accsantodom@state.gov

Consulate of Canada: Located in Puerto Plata.  
Phone: 809 262 3100. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.  
Address: Av. Winston Churchill 1099, Torre Citygroup en Acropolis Center, piso 18, ensanche Piantini, Santo Domingo  
E-mail: sdmgo.consul@international.gc.ca

EAST TIMOR

Investigative/Regulatory Agency: Information Pending

No IFALPA MEMBER ASSOCIATION  
Other Information Pending

U.S. Embassy: Located Avenida de Portugal, Praia dos Conqueiros, in Dili, Timor-Leste  
Phone: 670 332 4684  
E-mail: consdili@state.gov

EASTERN CARIBBEAN STATES

See Antigua and Barbuda, Dominica, Grenada, Montserrat, St. Kitts and Nevis, St. Lucia, or St. Vincent and the Grenadines

ECUADOR

Investigative/Regulatory Agency: Dirección General de Aviación Civil (DGAC) Phone: 593 2 564 4472 E-mail: dacsis@ramt.com Other Information Pending

IFALPA MEMBER ASSOCIATION
Federalion Ecuatoriana de Tripulantes (F.E.D.T.A.) Phone: 593 2254 4249

U.S. Embassy: Located in Quito. Phone: From abroad: 593 2 398 5000. From other Ecuadorian provinces and from Quito: 02 398 5000 Address: Ave. Avigiras E12-170 y Ave. Eloy Alfaro, Quito, Ecuador E-mail: contacto.usembuio@state.gov

Embassy of Canada: Located in Quito. Phone: 593 2 2455 499. Call collect from any country to 613 996 8885 to reach Emergency Ops Center. Address: Ave. Amazonas 4153 and Union National de Periodistas, Eurocenter Building, 3rd Floor P.O. Box 17-11-6512 E-mail: quito@international.gc.ca

Consulate of Canada: Located in Guayaquil. Phone: 593 4 2296837. Call collect from any country to 613 996 8885 to reach Emergency Ops Center. E-mail: consulc1@nobis.com.ec

EGYPT

Investigative/Regulatory Agency: Central Department of Aircraft Accident Investigation and Prevention—Civil Aviation Authority Phone: 20 2 2417 5393 E-mail: info@civilaviation.gov.eg Other Information Pending

IFALPA MEMBER ASSOCIATION
Egyptian Air Line Pilots Association (EGALPA) Phone: 22 266 0232 E-mail: egalpa@egalpa.com Other Information Pending

U.S. Embassy: Located in Cairo. Phone: 20 22797 3300 Address: 5 Tawfiq Diab St., Garden City, Cairo

U.S. Embassy: Located in Alexandria. Phone: 20 3 486 1009

Embassy of Canada: Located in Cairo. Phone: 20 2 2791 8700. Call collect from any country to 613 996 8885 to reach Emergency Ops Center. Address: 26 Kamel El Shenawy, Garden City, Cairo E-mail: cairo@dfait-maecl.gc.ca
EL SALVADOR

Investigative/Regulatory Agency: Autoridad de Aviación Civil
Phone: 503 2295 043
E-mail: information@aac.gob.sv
Web site: www.aac.gob.sv
Other Information Pending

No IFALPA MEMBER ASSOCIATION
Other Information Pending

Recognized Pilot Association: Sindical de Pilotos Aviadores Salvadorenos (ASPAS)
Phone: 503 261 1885

Phone: 503 2501 2999
Address: Embajada de Los Estados Unidos, Final Boulevard Santa Elena, Antiguo Cuscatlian, La Libertad
E-mail: ACSSanSal@state.gov

Embassy of Canada: Located in San Salvador.
Phone: 503 2279 4655. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
Address: Centro Financiero Gigante, 63 Av Sur y Alameda Roosevelt, Local 6, Nivel Lobby 11, San Salvador, El Salvador
E-mail: ssal@international.gc.ca

ENGLAND

See United Kingdom.

EQUATORIAL GUINEA

Investigative/Regulatory Agency: Ministry of Communications and Transport
Phone: 240 9 3313
Other Information Pending

No IFALPA MEMBER ASSOCIATION
Other Information Pending

U.S. Embassy: Located in Malabo.
Phone: 240 098 895
Address: K-3, carretera de Aeropuerto, al lado de Restaurante El paraíso, Malabo, Guinea Ecuatorial

Consulate of Canada: The High Commission of Canada to Cameroon represents the interests of Canada in Equatorial Guinea.
Phone: 237 22 23 23 11. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
E-mail: yunde@international.gc.ca

ERITREA

Investigative/Regulatory Agency: Civil Aviation Authority
Phone: 291 1 120 555
E-mail: asmcyaya@sita.gmsmail.com
Other Information Pending

No IFALPA MEMBER ASSOCIATION
Other Information Pending

U.S. Embassy: Located in Asmara.
Phone: 291 1 12-00 04
Address: 179 Ala St., P.O. Box 211, Asmara, Eritrea
E-mail: usembassyasmara@state.gov

Consulate of Canada: Located in Asmara.
Phone: 291 1 186 490 or 291 1 181 940. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
Address: Abeneh St. 745, House #152/154, Tiavolo, Asmara, Eritrea
E-mail: Asmara@canadaconsulate.ca
ESTONIA

Investigative/Regulatory Agency: Civil Aviation Administration
Phone: 372 610 3500
E-mail: ecaa@ecaa.ee
Other Information Pending

IFALPA MEMBER ASSOCIATION
Estonian ALPA
E-mail: ela@aircrew.ee
Other Information Pending

Phone: 372 668 8100
Address: Kentmanni 20, 15099 Tallinn, Estonia
E-mail: USASaatkond@state.gov

Embassy of Canada: Located in Tallinn.
Phone: 372 627 3311. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
Address: Toom-Kooli 13, Tallinn 15186, Estonia
E-mail: tallinn@canada.ee

ETHIOPIA

Investigative/Regulatory Agency: Ethiopian Civil Aviation Authority (ECAA)
Phone: 251 1 180 453
E-mail: caa.airnav@telecom.net.et
Other Information Pending

IFALPA MEMBER ASSOCIATION
Air Line Pilots Association of Ethiopia (ALPA-E)
Phone: 251 621 567
Other Information Pending

Phone: 251 130 600. After hours: 251 130 6911
Address: Entoto St., P.O. Box 1014, Addis Ababa
E-mail: pasaddis@state.gov

Embassy of Canada: Located in Addis Ababa.
Phone: 251 11 371 3022. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
Address: P.O. Box 1130, Addis Ababa
E-mail: addis@international.gc.ca

FIJI

Investigative/Regulatory Agency: Civil Aviation Authority of Fiji
Phone: 679 672 1555
E-mail: info@caafi.org.fi
Other Information Pending

IFALPA MEMBER ASSOCIATION
Fiji Air Line Pilots Association (FALPA)
Phone: 679 672 5605
E-mail: consularsuva@state.gov
Other Information Pending

U.S. Embassy: Located in Suva.
Phone: 679 331 4466
Address: 31 Loftus St., P.O. Box 218, Suva, Fiji
E-mail: usembsuva@connect.com.fj

Consulate of Canada: Located at Nadi Airport, Nadi.
Phone: 679 672 400. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
E-mail: vyases@connect.com.fj
**FINLAND**

**Legal representation:** Crewmembers DO have the right to legal representation during questioning by state authorities.

**Event-related drug and alcohol testing:** Police/law enforcement CAN compel crewmembers to be blood/breath tested for drugs or alcohol.

**Random drug and alcohol testing:** Crewmembers ARE NOT subject to random breath testing.

**Oral or written statements:** Crewmembers CANNOT be compelled to provide statements unless they are witnesses.

Crewmembers CAN exercise their rights against self-incrimination, and decline to provide a statement.

**Investigative Agency:** Accident Investigation Board – AIB  
*Phone:* 358 1606 7643  
*E-mail:* onnettomuustutkinta@om.fi

**Regulatory Agency:** Civil Aviation Administration  
*Phone:* 358 9 4250 11  
*E-mail:* kirjaamo@fcaa.fi

**IFALPA MEMBER ASSOCIATION**  
**Finnish Pilots Association (FPA)**  
*Phone:* 358 9 753 7220. *Emergency:* 358 50 359 3641 (24 hour)  
*Address:* Suomen Lentajalitto ry, Tietotie 13, 01530, Vantaa, Finland  
*E-mail:* toimisto@sllpilots.fi  
*Remarks:* Host Association MAY aid in providing legal assistance. Host Association MAY provide other assistance.

**U.S. Embassy:** Located in Helsinki.  
*Phone:* 358 9 616 250  
*Address:* Itainen Puistotie 14 B, 00140 Helsinki, Finland  
*E-mail:* HelsinkiACS@state.gov

**Embassy of Canada:** Located in Helsinki.  
*Phone:* 358 9 228 530. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.  
*Address:* Pohjoisesplanadi 25 B  
*E-mail:* hsnki@international.gc.ca

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**FRANCE**

**Investigative Agency:** Bureau d'Enquêtes et d'Analyses (BEA)  
*Phone:* 33 1 49 92 72 00  
*E-mail:* com@bea-fr.org

**Regulatory Agency:** Direction Générale de l'Aviation Civile  
*Phone:* 33 1 5809 36 94  
*E-mail:* info@aviation-civile.gouv.fr

**IFALPA MEMBER ASSOCIATION**  
**Syndicat National des Pilotes de Ligne (SNPL)**  
*Phone:* 33 1 4989 2400

**U.S. Embassy:** Located in Paris.  
*Phone:* 33 1 43 12 22 22  
*Address:* 2 Ave. Gabriel, 75382 Paris, Cedex 08, France

**U.S. Consulate:** Located in Marseille.  
*Phone:* 33 91 54 92 00

**U.S. Consulate:** Located in Strasbourg.  
*Phone:* 33 3 88 353 104  
*E-mail:* USAStrasbourg@state.gov

**U.S. Consular Agent:** Located in Bordeaux.  
*Phone:* 33 5 56 48 63 85  
*E-mail:* usabordeaux@state.gov

**U.S. Consular Agent:** Located in Lille.  
*Phone:* 33 43122222

**U.S. Consular Agent:** Located in Lyon.  
*Phone:* 33 4 78 38 38 88  
*E-mail:* usalyon@state.gov
U.S. Consular Agent: Located in Rennes.
Phone: 33 2 23 44 09 60
E-mail: usarennnes@state.gov

U.S. Consular Agent: Located in Toulouse.
Phone: 33 53 44 13 650
E-mail:usatoulouse@state.gov

Phone: 33 1 44 43 29 00. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
E-mail: paris@international.gc.ca

Consulate of Canada: Located in Lille.
Phone: 33 3 20 14 05 78. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
E-mail: consulactadaille@wanadoo.fr

Consulate of Canada: Located in Lyon.
Phone: 33 4 72 77 64 07. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
E-mail: consulactadalyon@wanadoo.fr

Consulate of Canada: Located in Nice.
Phone: 33 4 93 92 93 22. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
E-mail: cancons.nce@club-internet.fr

Consulate of Canada: Located in Toulouse.
Phone: 33 5 61 52 19 06. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
E-mail: consulat.canada.toulouse@wanadoo.fr

Consulate of Canada: Located in Saint-Pierre et Miquelon.
Phone: 33 5 08 441 55 10. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
E-mail: consult.canada-stpierreetmiquelon@amb-canada.fr

FRENCH GUIANA

Investigative/Regulatory Agency
Phone: 594 359 300
Other Information Pending

No IFALPA MEMBER ASSOCIATION
Affiliated with IFALPA Caribbean and South American.
Phone: 571 621 6380
E-mail: seguridad_acdac@cable.net.co
Other Information Pending

Phone: 597 472 900
E-mail: caparamar@state.gov

Embassy of Canada: French Guiana, represented through Canadian High Commission, Guyana.
Phone: 592 227 2081. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
E-mail: grgtgh@international.gc.ca

FRENCH POLYNESIA
(Includes Society Islands, French Southern and Antarctic Lands, Tuamotu, Gambier, French Austral, Marquesas, Kerguelen, Crozet, New Caledonia, Tahiti, Wallis and Furtuna Islands)

Investigative/Regulatory Agency: Aviation Safety Oversight: Civil aviation operations in French Polynesia fall under the jurisdiction of French authorities. The U.S. Federal Aviation Administration (FAA) has assessed the government of France’s Civil Aviation Authority as being in compliance with International Civil Aviation Organization (ICAO) aviation safety standards for oversight of France’s air carrier operations.
Other Information Pending

No IFALPA MEMBER ASSOCIATION
Affiliated with the IFALPA Asia Pacific region.
Phone: 61 2 9487 8667
E-mail: getleyian@hotmail.com
Other Information Pending

U.S. Consular Agent: The French overseas Territory of French Polynesia is in the Consular District of the American Embassy in Suva, Fiji. There is no U.S. consular agent or consular office in French Polynesia.
Phone: 679 3314 466
E-mail: usembSuva@gmail.com
Canadian Citizens: Handled via Canadian High Commission in Canberra, Australia.
Phone: 61 2 6270 4000. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
E-mail: cnbra@international.gc.ca

FRENCH WEST INDIES
(Includes Martinique, Guadeloupe, Saint Barthélemy, and Saint Martin—French side only—See also Guadeloupe and Saint Martin/Sint Maarten)

Investigative/Regulatory Agency: Aviation Safety Oversight: The U.S. Federal Aviation Administration (FAA) has assessed the Government of France’s Civil Aviation Authority as being in compliance with International Civil Aviation Organization (ICAO) aviation safety standards for oversight of France’s air carrier operations.
Other Information Pending

IFALPA MEMBER ASSOCIATION
Leeward Islands Air Line Pilots Association (LIALPA)
Phone: 268 463 0439
Other Information Pending

Phone: 246 227 4000 or 246 227 4399
E-mail: consularbridge2@state.gov

Phone: 246 429 3550. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
E-mail: bdropn@international.gc.ca

GABON

Investigative/Regulatory Agency: Civil Aviation Department
Phone: 241 763 023
Other Information Pending

No IFALPA MEMBER ASSOCIATION
Other Information Pending

U.S. Embassy: Located in Libreville.
Phone: 241 76 20 04
Address: Blvd. du Bord de Mer, PB.P. 4000, Libreville, Gabon
E-mail: usembassylibreville@state.gov

Consulate of Canada: The Canadian Embassy in Yaoundé, Cameroon, now represents Canada’s interests in Gabon.
Phone: 237 2223 2311. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
E-mail: yunde@international.gc.ca

GAMBIA, REPUBLIC OF THE

Investigative/Regulatory Agency: Gambia Civil Aviation Authority (GCBA)
Phone: 220 472 831
E-mail: dgcbaa@ganet.gm
Other Information Pending

No IFALPA MEMBER ASSOCIATION
Other Information Pending

U.S. Embassy: Located in Banjul.
Phone: 220 439 2856
Address: Kairaba Av, Fajara P.M.B 19 Banjul, The Gambia
E-mail: banjulWebmaster@state.gov

Consulate of Canada: The Embassy of Canada to Gambia c/o the Canadian Embassy, P.O. Box 3373, Dakar, Senegal
Phone: 221 33 889 700. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
E-mail: daar@international.gc.ca
GEORGIA

Investigative Agency: Civil Aviation Administration
Phone: 995 32 933 092. Website: www.gcaa.org.ge
Other Information Pending

IFALPA MEMBER ASSOCIATION
Georgia Air Line Pilots Association (Georgia ALPA), associate member of IFALPA.
Phone: 995 99 126111
Other Information Pending

Phone: 995 32 27 70 00
Address: 11 George Balanchine St., Tbilisi 0131
Website: Georgia.usembassy.gov

Embassy of Canada: Handled via Embassy in Ankara, Turkey.
Phone: 90 312 409 9200. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
Email: ankra@international.gc.ca

GERMANY

Investigative Agency: Bundesstelle für Flugunfalluntersuchung (BFU)
Phone: 49 531 3548 0
Email: box@bfu-web.de

Regulatory Agency: Luftfahrt-Bundesamt (LBA).
Phone: 49 531 2355 0
Email: info@lba.de
Other Information Pending

IFALPA MEMBER ASSOCIATION
German Airline Pilots’ Association (German ALPA) – Vereinigung Cockpit (VC)
Phone: 49 6102 370110 (Emergency, 24 hours) or 49 6102 370110 (IFALPA Emergency contact number)
Other Information Pending

Phone: 49 30 8305 0
Address: Clayallee 170, 14191 Berlin
Email: ACSBerlin@state.gov
Website: berlin.usembassy.gov

U.S. Consulate: Located in Dusseldorf.
Phone: 49 211 78-8927
Address: Willi-Becker-Allee 10, 40227 Dusseldorf, Federal Republic of Germany

U.S. Consulate: Located in Frankfurt.
Phone: 49 69 7535 0
Address: Giebener Str. 30, 60435 Frankfurt am Main
Website: http://frankfurt.unconsulate.gov/frankfurt/contact.html

U.S. Consulate: Located in Hamburg.
Phone: 49 40 411 713
Address: Alsterufer 27/28, 20354 Hamburg
Website: http://hamburg.usconsulate.gov/

U.S. Consulate: Located in Leipzig.
Phone: 49 341 213 840
Address: Wilhelm-Seyfferth-Strabe 4, 04107 Leipzig
Website: http://leipzig.unconsulate.gov

U.S. Consulate: Located in Munich.
Phone: 49 89 2888 0
Address: Koniginstrabe 5, 80539 Munich

Embassy of Canada: Located in Berlin.
Phone: 49 30 20 312 0. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
Address: Leipziger Platz 17, 10117 Berlin
Email: brln-cs@international.gc.ca

Consulate of Canada: Located in Dusseldorf.
Phone: 49 211 172 170. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
Email: ddorf@international.gc.ca
Consulate of Canada: Located in Hamburg.  
Phone: 49 40 46 00 27 0. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.  
E-mail: hmberg@international.gc.ca

Consulate of Canada: Located in Munich.  
Phone: 49 89 219957 0. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.  
E-mail: munic@international.gc.ca

Consulate of Canada: Located in Stuttgart.  
Phone: 49 711 223 9678. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.  
E-mail: stuttgart@canada.ca

GHANA

Investigative/Regulatory Agency: Ghana Civil Aviation Authority (GCAA)  
Phone: 233 21 776 177  
E-mail: info@gcaagh.com  
Other Information Pending

IFALPA MEMBER ASSOCIATION  
Ghana Airline Pilots Association (GALPA)  
Phone: 233 244 324 976

U.S. Embassy: Located in Accra.  
Phone: 233 21 741 150  
Address: No 24, Fourth Circular Rd., Cantonments, Accra, Ghana  
E-mail: pressaccra@state.gov; or consulateaccra@state.gov  
Web site: http://ghana.usembassy.gov

High Commission of Canada: Located in Accra.  
Phone: 233 21 211 521. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.  
Address: P.O. Box 1639, Accra, Ghana  
E-mail: accra@international.gc.ca  
Web site: www.dfait-maeci.gc.ca/accra

GREAT BRITAIN

See United Kingdom.

GREECE

Legal representation: Crewmembers DO have the right to legal representation during questioning by state authorities.  
Event-related drug and alcohol testing: Civil aviation inspectors CAN compel crewmembers to be blood/breath tested for drugs or alcohol.  
Random drug and alcohol testing: Crewmembers ARE subject to random breath testing.  
Oral or written statements: Crewmembers CANNOT be compelled to provide a statement. Crewmembers CAN exercise their rights against self-incrimination, and decline to provide a statement.

Investigative Agency: Air Accident Investigation and Aviation Safety Board  
Regulatory Agency: Civil Aviation Authority  
Phone: 30 210 894 4243  
E-mail: governor@hcaa.gr  
Other Information Pending

IFALPA MEMBER ASSOCIATION  
Hellenic Air Line Pilots Association (HALPA)  
Phone: 30 210 934 4300, or 30 210 934 2780  
Remarks: Host Association MAY aid in providing legal assistance. Host Association MAY provide other assistance.  
IFALPA Contact: 30 694 820 6833  
Other Information Pending

U.S. Embassy: Located in Athens.  
Phone: 30 210 721 2951. After-hours emergency: 30 210 729 4301 OR 30 210 729 4444  
E-mail: athensconsul@state.gov

U.S. Consulate: Located in Thessaloniki.  
Phone: 30 2310 242 905  
E-mail: amcongen@compulink.gr
Embassy of Canada: Located in Athens.
Phone: 30 210 727 3400. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
Address: 4 Ioannou Gennadiou St., Athens, Greece 11521
E-mail: alhns@international.gc.ca

Consulate of Canada: Located in Thessaloniki.
Phone: 30 2310 256 350. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
Address: 19 N. Kountouritou St., Thessaloniki, Greece
E-mail: yakoumisanada@gmail.com

GRENADA

Investigative Agency: See Denmark.
Regulatory Agency: See Denmark.
Other Information Pending

IFALPA MEMBER ASSOCIATION: See Denmark.
Phone: 45 3250 5322
Other Information Pending

U.S. Embassy: There is no United States mission in Greenland. Denmark, Greenland, and the Faroe Islands constitute the Kingdom of Denmark.
Phone: 45 33 41 7100. Emergency or outside of business hours: 45 33 41 7400
Address: Dag Hammarskjolds Alle 24, 2100 København Ø

Embassy of Canada: Located in NUUK, Greenland.
Phone: 299 31 1647 or 299 34 3430. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
Address: Consulate of Canada, Air Greenland, Nuke Airport, 3900 Nuke, Greenland
E-mail: LPDanielsen@airgreenland.gl or gothh@airgreenland.gl

GUADELOUPE

See French West Indies.

GUAM

See United States, or Micronesia, Federated States of
GUATEMALA

Investigative/Regulatory Agency: Dirección General de Aeronáutica Civil
Phone: 502 3 332 0162
E-mail: oacigua@intelnet.net.gt
Other Information Pending

No IFALPA MEMBER ASSOCIATION
Other Information Pending

U.S. Embassy: Located in Guatemala City.
Phone: 502 2326 4000
Address: Embajada de los Estados Unidos de America, Avenida Reforma 7-10, Zona 10, Guatemala City, Guatemala
E-mail: AmCitsGuatemala@State.Gov

Embassy of Canada: Located in Guatemala City.
Phone: 502 2363 4348. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
Address: 13 Calle 8-44 Zona 10, Edificio Edyma Plaza
E-mail: gtmla@international.gc.ca

GUINEA

Investigative/Regulatory Agency: National Civilian Aviation Directorate
Phone: 224 411 928
Other Information Pending

No IFALPA MEMBER ASSOCIATION
Other Information Pending

U.S. Embassy: Located in Conakry.
Phone: 224 65 10 40 00
Address: P.O. Box 603, Transversale No. 2, Center Administratif de Koloma, Commune de Rotoma Commune de Rotoma Conakry, Guinea
E-mail: consularConakr@state.gov

Embassy of Canada: Located in Conakry, Guinea.
Phone: 224 60 23 60 22. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
E-mail: laprade@yahoo.com

GUINEA-BISSAU

Investigative/Regulatory Agency: Direction Nationale de l’Aviation Civile
Phone: 245 204 053
Other Information Pending

No IFALPA MEMBER ASSOCIATION
Other Information Pending

No U.S. diplomatic or consular presence in Guinea-Bissau—although officials from the U.S. Embassy in Dakar, Senegal, make periodic visits to Guinea-Bissau, their ability to provide consular services, including emergency assistance, is very limited. The nearest U.S. Embassies are in: Banjul, The Gambia; Conakry, Guinea; and Dakar, Senegal. For Emergency services, contact Consular section at the Dakar Embassy.
Phone: 221 33 829 2100. Emergency: 221 33 829 2109
E-mail: consulardakar@state.gov

Embassy of Canada: Handled via Embassy in Dakar, Senegal.
Phone: 221 889 47 00. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
E-mail: dakar@international.gc.ca
GUYANA

Investigative/Regulatory Agency: Civil Aviation Department
Phone: 592 227 1219
E-mail: dg@gcaa.gy.org
Other Information Pending

No IFALPA MEMBER ASSOCIATION
Other Information Pending

U.S. Embassy: Located in Georgetown.
Phone: 592 225 4900 through 225 4909
Address: 100 Young and Duke St.s, Kingston, Georgetown, Guyana
E-mail: acsgeorge@state.gov

High Commission of Canada: Located in Georgetown.
Phone: 592 227 2081/2/3/4/5. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
E-mail: grgttn@international.gc.ca
Web site: http://www.georgetown.gc.ca

HAITI

Investigative/Regulatory Agency: Office National de l’Aviation Civile
Phone: 509 250 0052
E-mail: ipierre@ofnac.org
Other Information Pending

No IFALPA MEMBER ASSOCIATION
Other Information Pending

U.S. Embassy: Located in Port-au-Prince.
Phone: 509 22 29 8000. After Hours: 509 2229 8122
Address: Tabarre 41, Boulevard 15 Octobre, Port-au-Prince, Haiti
E-mail: acspap@state.gov

Embassy of Canada: Located in Port-au-Prince.
Phone: 509 2812 9000. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
Address: Delmas between Delmas 75 and 71, Port-au-Prince, Haiti
E-mail: pmce@international.gc.ca

HOLLAND

See Netherlands, The

HONDURAS

Investigative/Regulatory Agency: Dirección General de Aeronáutica Civil
Phone: 504 233 1115
Other Information Pending

No IFALPA MEMBER ASSOCIATION
Other Information Pending

U.S. Embassy: Located in Tegucigalpa.
Phone: 504 236 9320
Address: Embajada de los Estados Unidos de América, Avenida La Paz, Tegucigalpa M.D.C., Honduras
E-mail: usahonduras@state.gov

Embassy of Canada: Located in Tegucigalpa.
Phone: 504 2232 4651. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
Address: In the Centro Financiero Citi – Third floor Boulevard San Juan Bosco, Colonia Payaquí
E-mail: tgipa@international.gc.ca
HONG KONG AND MACAU

Special Administrative Region of the People’s Republic of China
(Includes Macau SAR)

Legal representation: Crewmembers DO have the right to legal representation during questioning by state authorities.

Event-related drug and alcohol testing: Police/law enforcement, civil aviation inspectors, and accident investigators CAN compel crewmembers to be blood/breath tested for drugs or alcohol.

Random drug and alcohol testing: Crewmembers ARE NOT subject to random breath testing.

Oral or written statements: Crewmembers CANNOT be compelled to provide a statement.
Crewmembers CAN exercise their rights against self-incrimination, and decline to provide a statement.

Investigative/Regulatory Agency: Civil Aviation Department of Hong Kong
Phone: 852 2867 4332
E-mail: enquiry@cad.gov.hk
Other Information Pending

IFALPA MEMBER ASSOCIATION
Hong Kong Air Line Pilots Association (HKAAPA)
Phone: 852 2736 0491
Address: Hong Kong Airline Pilots Association, 5/F Daily House, 35-37 Haiphong Rd., Tsim Sha Tsui Kowloon
E-mail: hkalpa@hkalpa.org
Remarks: Technical and Safety Committee (TASC) are tasked with the running of the HKAAPA Accident Reaction plan, which is a 24-hour monitoring system to provide support to members of HKAAPA and affiliated overseas pilots in the event of an accident or incident.
Other Information Pending

U.S. Consulate: Located in Hong Kong.
Phone: 852 2523 9011
Address: 26 Garden Rd., Hong Kong
E-mail: acshk@state.gov

Consulate General of Canada: Located in Hong Kong.
Phone: 852 3719 4700. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
Address: 12th to 14th Floor, One Exchange Square, Central Hong Kong SAR, People’s Republic of China
E-mail: hkong.cs@international.gc.ca

HUNGARY

Investigative Agency: Transportation Safety Bureau (TSB)
Regulatory Agency: National Transport Authority (Directorate of Air Transport)
Phone: 36 1 296 8877
E-mail: plugi@nkh.gov.hu
Other Information Pending

IFALPA MEMBER ASSOCIATION
Hungarian Air Line Pilots’ Association (HUNALPA)
Phone: 36 1 296 6806
Other Information Pending

U.S. Embassy: Located in Budapest.
Phone: 36 1 475 4400. After-hours Emergency: 36 1 475 4703 or 36 1 475 4924
Address: Szabadság tér 12 H-1054, Budapest, Hungary
E-mail: acs.budapest@state.gov

Embassy of Canada: Located in Budapest.
Phone: 36 1 392 3360. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
E-mail: bpest@international.gc.ca
ICELAND

Investigative Agency: Other Information Pending
Regulatory Agency: Ministry of Transport and Civil Aviation
Other Information Pending

IFALPA MEMBER ASSOCIATION
Icelandic Air Line Pilots Association (FIA)
Phone: 354 5991199
Other Information Pending

U.S. Embassy: Located in Reykjavik.
Phone: 354 562 9100. Emergency: 354 697 4448
Address: Laufásvegur 21 101, Reykjavik
Other Information Pending

Embassy of Canada: Located in Reykjavik.
Phone: 354 575 6500. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
Address: Tungata 14 101, Reykjavik, Iceland
E-mail: rkjkv@international.gc.ca

INDIA

Investigative/Regulatory Agency: Directorate General of Civil Aviation (DGCA)
Phone: 91 11 2462 2495
E-mail: dgoffice@dgca.nic.on
Other Information Pending

IFALPA MEMBER ASSOCIATION
Indian Pilots' Guild (IPG)
Phone: 91-222-625-497. IFALPA Emergency Phone: 91 22 6135 1555
Address: Transport Building, 1st Floor near Operations Dept., Old Airport, Kalina, Mumbai – 400029, India
E-mail: contact@ipgaccess.com
Web site: http://ipgaccess.com/content/contact-us
Other Information Pending

U.S. Embassy: Located in New Delhi.
Phone: 91 11 2419 8000
Address: Shantipath, Chanakyapuri, New Delhi – 110021
E-mail: acsnd@state.gov

U.S. Consulate: Located in Mumbai (Bombay).
Phone: 91 22 2363 3611.
Address: Lincoln House, 78, Bhulabhai Desai Rd., Mumbai – 400026
E-mail: webmastermumbai@state.gov

U.S. Consulate: Located in Calcutta (now often called Kolkata)
Phone: 91 33 3984 2400
Address: 5/1, Ho Chi Minh Sarani, Kolkata – 700071
E-mail: KolkataPAS@state.gov

U.S. Consulate: Located in Chennai (Madras).
Phone: 91 44 2857 4000
Address: No. 220, Anna Salai, Chennai – 600006
E-mail: chennaics@state.gov

High Commission of Canada: Located in New Delhi.
Phone: 91 11 4178 2000. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
Address: 7/8 Shantipath, Chanakyapuri, New Delhi – 110 021, India
E-mail: delhi.consular@international.gc.ca

Consulate of Canada: Located in Chandigarh.
Phone: 91 172 505 0300. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
E-mail: CHADG-G@international.gc.ca

Consulate of Canada: Located in Chennai (formerly Madras).
Phone: 91 44 2833 0888. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
E-mail: chennai@gocindia.org

Consulate of Canada: Located in Kolkata (formerly Calcutta).
Phone: 91 33 2242 6820. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
E-mail: ccklkta@rpg.in

Consulate of Canada: Located in Mumbai (formerly Bombay).
Phone: 91 2 6749 4444. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
E-mail: mmmbai@international.gc.ca
INDONESIA

Legal representation: Crewmembers DO NOT have the right to legal representation during questioning by state authorities.

Event-related drug and alcohol testing: Civil aviation inspectors CAN compel crewmembers to be blood/breath tested for drugs or alcohol.

Random drug and alcohol testing: Crewmembers ARE subject to random breath testing.

Oral or written statements: Crewmembers CAN be compelled to provide a statement.

Crewmembers CANNOT exercise their rights against self-incrimination, and decline to provide a statement.

Investigative Agency: National Transportation Safety Committee (NTSC)
Regulatory Agency: Directorate General of Air Communications

Phone: 62 21 350 5133
E-mail: dirjenud@indosat.net.id
Other Information Pending

IFALPA MEMBER ASSOCIATION
Asosiasi Pilot Garuda (APG)

IFALPA Emergency Phone: 62 21 559 0447
Other Information Pending

U.S. Embassy: Located in Jakarta.
Phone: 62 21 3435 9000
Address: Jl. Medan Merdeka Selatan No. 3 – 5, Jakarta 10110, Indonesia
E-mail: jakconsul@state.gov
U.S. Consulate: Located in Surabaya (includes the Indonesian provinces of East and Central Java, Yogyakarta, Nusa Tenggara Timor, Nusa Tenggara Barat, all of Sulawesi and North and South Maluku).
Phone: 62 31 295 6400
E-mail: consurabaya@state.gov
U.S. Consular Agency: Located in Bali.
Phone: 62 361 233 605; after hours: 081 135 4183
E-mail: amcobali@indo.net.id

Embassy of Canada: Located in Jakarta.
Phone: 62 21 2550 7800. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
E-mail: jakarta@international.gc.ca
Canadian Citizens in Bali: Handled via the Consulate General of Australia in Denpasar.
Phone: 62 361 283 011, 283 241. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.

IRAN, ISLAMIC REPUBLIC OF

Investigative/Regulatory Agency: Civil Aviation Organization
Phone: 98 21 603 6341
E-mail: info@cao.ir
Other Information Pending

No IFALPA MEMBER ASSOCIATION
Other Information Pending

No U.S. Embassy or Consulate in Iran: The Embassy of Switzerland serves as the protecting power for U.S. interests in Iran. The U.S. Interests Section at the Swiss Embassy is located in Tehran.
Phone: 98 21 2254 2178 / 2256 5273
Address: No. 39, Shahid Mousavi (Golestan 5th), Corner of Paydarifard St. (former Amir Ebrahimi St.) Pasdaran
E-mail: tie.vertretung@eda.admin.ch

Embassy of Canada: Located in Tehran.
Phone: 98 21 8152 0000. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
Address: 4 Shahid Saraifraz St., Ostad Motahari Ave., Tehran, 15868, Iran
E-mail: teran-cs@international.gc.ca
IRAQ

Investigative/Regulatory Agency: Directorate of Flight Safety
Iraqi Civil Aviation Authority Phone: 964 1 886 3999
Other Information Pending

No IFALPA MEMBER ASSOCIATION
Other Information Pending

U.S. Embassy: Located in Baghdad.
Phone: 240 553 581 x 2413
American Citizen Emergency Service: http://iraq.usembassy.gov/iraq/ citizen_services.html
E-mail: usconsultbaghdad@state.gov

Embassy of Canada: Handled via embassy in Amman, Jordan.
Phone: 962 6 520 3300. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
E-mail: amman@international.gc.ca

IRELAND

Notification: Per the AAU, “The legal responsibility for notification of an accident or serious incident rests first with the commander of the aircraft or, if he be killed or incapacitated, then with the operator. If the accident occurs on or adjacent to an aerodrome, then the aerodrome authority is also required to notify the accident to the AAU” (see phone # below).

Investigative Agency: Air Accident Investigation Unit (AAIU)
Accident Reporting Phone: 353 1 604 1293
E-mail: info@aaiu.ie

Regulatory Agency: Irish Aviation Authority (IAA)
Phone: 353 1 6718655
E-mail: info@iaa.ie

IFALPA MEMBER ASSOCIATION
Irish Air Line Pilots Association (IALPA)
Phone: 353 1 844 5272. Incident number outside office hours: 353 0 1 844 5823
Web site: http://www.ialpa.net/contact-us.html
E-mail: Linked E-mail: on the IALPA Web site.
IFALPA Emergency Phone: 353 87 244 6973

U.S. Embassy: Located in Dublin.
Phone: 353 1 668 8999
Address: 42 Elgin Rd., Ballsbridge, Dublin 4
E-mail: ACSDublin@state.gov

Embassy of Canada: Location in Dublin.
Phone: 353 1 417 4000. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
Address: 7-8 Wilton terrace, Dublin 2
E-mail: dubln@international.gc.ca

ISRAEL

Investigative Agency: Ministry of Transport
Regulatory Agency: Civil Aviation Administration
Phone: 03 977 4580
Other Information Pending

IFALPA MEMBER ASSOCIATION
Israel Air Line Pilots Association (ISR-ALPA)
Phone: 972 8 9150694. IFALPA Emergency Phone: 972 54 626 0095
E-mail: isralpa@zahav.net.il
Other Information Pending

U.S. Embassy: Located in Tel Aviv.
Phone: 972 3 519 7475. Emergency: 972 3 519 7551
Address: 71 Hayarkon St., Tel Aviv, Israel 63903
E-mail: telavivfbu@state.gov
ITALY

Legal representation: Crewmembers DO have the right to legal representation during questioning by state authorities.

Event-related drug and alcohol testing: Police/law enforcement CAN compel crewmembers to be blood/breath tested for drugs or alcohol.

Random drug and alcohol testing: Crewmembers ARE NOT subject to random breath testing.

Oral or written statements: A crewmember can refuse to make a statement but may then be subject to prosecution for hiding evidence necessary for the investigation. ANPAC (IFALPA, see below) suggests that crew members involved in accidents/incidents state that “due to post event shock, they are temporarily unable to provide an adequate statement,” and that they wait for legal assistance before providing a statement.

Investigative Agency: Agenzia Nazionale per la Sicurezza del Volo (ANSV)
Phone: 39 06 8207 8206
E-mail: info@ansv.it
Web site in English: http://www.ansv.it/En/Index.asp

Regulatory Agency: Ente Nazionale per l’Aviazione Civile (ENAC)
Phone: 39 06 445 961
E-mail: comunicazione@enac.nupa.it
Web site in English: http://www.enac.gov.it/Servizio/Info_in_English/index.html
Other Information Pending

IFALPA MEMBER ASSOCIATION
Associazione Nazionale Piloti Aviazione Commerciale (ANPAC)
Phone: 39 06 6519 151
E-mail: info@anpac.it
Web site: http://www.anpac.it/contattaci.htm
Other Information Pending

U.S. Embassy: Located in Rome.
Phone: 39 06 46741
Address: Vittorio Veneto 121-00187 Roma
E-mail: italy.usembassy.gov

U.S. Consulate: Located in Florence.
Phone: 39 055 266 951
E-mail: florence.usconsulate.gov

U.S. Consular Agent: Located in Genoa.
Phone: 39 010 584 492

U.S. Consulate: Located in Milan.
Phone: 39 02 290 351
E-mail: milan.usconsulate.gov

U.S. Consulate: Located in Naples.
Phone: 39 081 583 8111
E-mail: naples.usconsulate.gov

U.S. Consular Agent: Located in Palermo.
Phone: 39 091 305 857

U.S. Consular Agent: Located in Venice.
Phone: 39 041 541 5944
Embassy of Canada: Located in Rome.
Phone: 39 06 85444 2911. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
E-mail: rome.citizenservices@international.gc.ca

Consulate of Canada: Located in Naples.
Phone: 39 081 401 338. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
E-mail: cancons.nap@tiscali.it

Consulate of Canada: Located in Padova.
Phone: 39 049 876 4833. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
E-mail: consolatocanada.padova@virgilio.it

IVORY COAST
See Cote d’Ivoire.

JAMAICA

Investigative/Regulatory Agency: Jamaica Civil Aviation Authority
Phone: 1 876 960 3948
E-mail: jcivav@jcaa.gov.jm
Other Information Pending

IFALPA MEMBER ASSOCIATION
Jamaican Air Line Pilots Association (JALPA)
Phone: 978 5854, 978 4083, 927 6627, 954 281 8592
E-mail: jalpajamaica@gmail.com
Web site: http://jalpa.org/
Other Information Pending

U.S. Embassy: Located in Kingston.
Phone: 876 702 6000
Address: 142, Old Hope Rd., Kingston 6, Jamaica, W.1
E-mail: kingstonacs@state.gov

U.S. Consulate: Located in Montego Bay.
Phone: 876 952 0160
E-mail: usconsagency.mobay@cwjamaica.com

High Commission of Canada: Located in Kingston.
Phone: 876 926 1500. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
E-mail: kngtn-cs@international.gc.ca

Consulate of Canada: Montego Bay.
Phone: 876 952 6198. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
E-mail: cancon@cwjamaica.com

JAPAN

Investigative Agency: Japan Transport Safety Board
Phone: 81 3 5253 8486
E-mail: jtspb@mlit.go.jp

Regulatory Agency: Civil Aviation Bureau
Phone: 81 3 3580 3111
Other Information Pending

IFALPA MEMBER ASSOCIATION
Air Line Pilots’ Association of Japan (ALPA Japan)
Phone: 81 3 5705 2770
E-mail: office30@alpajapan.org
Web site: http://www.alpajapan.org/
IFALPA Emergency Phone: 81 3 5705 5061/70
Other Information Pending

Phone: 81 3 3224 5000
Address: 1-10-5 Akasaka Minato-ku, Tokyo 107-8420, Japan

U.S. Consulate: Located in Osaka-Kobe.
Phone: 81 6 6315 5900
U.S. Consulate: Located in Naha (Okinawa).  
Phone: 81 98 876 4211
U.S. Consulate: Located in Sapporo.  
Phone: 81 11 641 1115
U.S. Consulate: Located in Fukuoka.  
Phone: 81 927 51 933.  Emergency: 81 03 3224 5000
U.S. Consulate: Located in Nagoya.  
Phone: 81 52 581 4501

Embassy of Canada: Located in Tokyo.  
Phone: 81 3 5412 6200.  Call collect from any country to 613 996 8885 to reach Emergency Ops Center.  
Address: 7-3-38 Akasaka, Minato-ku, Tokyo 107-8503, Japan  
E-mail: tokyo@international.gc.ca
Consulate of Canada: Located in Nagoya.  
Phone: 81 52 972 0450.  Call collect from any country to 613 996 8885 to reach Emergency Ops Center.  
E-mail: ngoya@international.gc.ca
Consulate of Canada: Located in Sapporo.  
Phone: 81 11 281 6565.  Call collect from any country to 613 996 8885 to reach Emergency Ops Center.  
E-mail: jpn.commerce@international.gc.ca

JORDAN
Investigative/Regulatory Agency: Civil Aviation Regulatory Commission  
Phone: 962 6 489 2282  
E-mail: info@carc.gov.jo
Other Information Pending

No IFALPA MEMBER ASSOCIATION
Other Information Pending

U.S. Embassy: Located in Amman.  
Phone: 962 6 590 6000  
Address: Abdoun, Al-Umawyeen St., Amman, Jordan  
E-mail: Amman-ACS@state.gov
Embassy of Canada: Located in Amman.  
Phone: 962 6 520 3300.  Call collect from any country to 613 996 8885 to reach Emergency Ops Center.  
Address: Pearl of Shmeisani Building, Abdalhameed Shoman St., Shmeisani.  Amman, 11180  
E-mail: amman@international.gc.ca

KAZAKHSTAN
Legal representation: Crewmembers DO NOT have the right to legal representation during questioning by state authorities.  
Event-related drug and alcohol testing: Police/law enforcement, civil aviation inspectors, and accident investigators CAN compel crewmembers to be blood/breath tested for drugs or alcohol.  
Random drug and alcohol testing: Crewmembers ARE NOT subject to random breath testing.  
Oral or written statements: Crewmembers CAN be compelled to provide a statement.  
Crewmembers CANNOT exercise their rights against self-incrimination and decline to provide a statement.
Investigative Agency: Aircraft and Railway Accidents Investigation Commission (ARIAC)  
Regulatory Agency: Civil Aviation Committee  
Phone: 7 3172 327 381  
E-mail: kga@asdc.kz
Other Information Pending

IFALPA MEMBER ASSOCIATION  
Pilots’ Trade Union Kazakhstan (PTUK)  
IFALPA Emergency Phone: 7 7172 972 407  
Other Information Pending

U.S. Embassy: Located in Astana.  
Phone: 7 7172 7021 00  
Address: Ak Bulak 4, Str. 23-22, Building #3, Astana 010010.  
E-mail: info@usembassy.kz
Phone: 7-7272 50 70 12
Embassy of Canada: Located in Almaty.
   Phone: 7 3272 50 11 51. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
   Address: 34 Karasai batyr St., crossing Pushkin Str., 480100 Almaty, Kazakhstan
   E-mail: almat@dfait-maeci.gc.ca

KENYA

Investigative Agency: Directorate of Civil Aviation
Regulatory Agency: Kenya Civil Aviation Authority
Phone: 254 20 824 4722
E-mail: dca@insightkenya.com
Other Information Pending

IFALPA MEMBER ASSOCIATION
Kenya Air Line Pilots Association (KALPA)
Address: KALPA House, North Airport Rd., Embakasi, P.O. Box 57509, Nairobi, Kenya
Phone: 254 2 820354
Other Information Pending

   Phone: 254 20 363 6000
   Address: United Nations Av, Nairobi, Kenya
   E-mail: Kenya_acs@state.gov

High Commission of Canada: Located in Nairobi.
   Phone: 254 20 366 3000. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
   Address: High Commission of Canada, Limuru Rd., Gigiri Nairobi, Kenya
   E-mail: nrobi@international.gc.ca

KIRIBATI

Investigative/Regulatory Agency: Directorate of Civil Aviation
Phone: 686 26003
Other Information Pending

No IFALPA MEMBER ASSOCIATION
Other Information Pending

   Phone: 679 331 4466
   E-mail: consularsuva@state.gov

   Phone: 686 21 184. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
   E-mail: Tarawa@defat.gov.au

KOREA, DEMOCRATIC PEOPLE’S REPUBLIC OF (DPRK)

North Korea

Investigative/Regulatory Agency: General Administration of Civil Aviation
Other Information Pending

No IFALPA MEMBER ASSOCIATION
Other Information Pending

No U.S. Embassy or Consulate in North Korea: American citizens can contact the Swedish Embassy, located at Munsu-Dong District, Pyongyang.
   Phone: 850 2 381 7485
   Address: Embassy of Sweden, Pyongyang. Munsu-dong, Daehak St., Taedonggang District, Pyongyang, Korea (North)
   E-mail: ambassaden.pyongyang@foreign.ministry.se

Canadian Citizens: Handled via Swedish Embassy in Pyongyang.
   Phone: 850 2 381 7485. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
   E-mail: ambassaden.pyongyang@foreign.ministry.se
KOREA, REPUBLIC OF (ROC)

South Korea

Legal representation: Crewmembers DO have the right to legal representation during questioning by state authorities.

Event-related drug and alcohol testing: Only the company/employer CAN compel crewmembers to be blood/breath tested for drugs or alcohol.

Random drug and alcohol testing: Crewmembers ARE subject to random breath testing.

Oral or written statements: Crewmembers CAN be compelled to provide a statement. Crewmembers CAN exercise their rights against self-incrimination and decline to provide a statement.

Investigative Agency: Aviation and Railways Accident Investigation Board (ARAIB)
Phone: 82 2 504 9010
E-mail: moctjk@moc.t.gov.kr

Regulatory Agency: Civil Aviation Bureau
Phone: 82 2 504 9010
E-mail: moctjk@moc.t.gov.kr
Other Information Pending

IFALPA MEMBER ASSOCIATION
Air Line Pilots Association of Korea (TBD)
Phone: 82 11 257 7036 (Emergency) or 82 2 2662 2297
Other Information Pending

Phone: 82 2 397 4114. After-hours Emergency is the same number.
Address: 32 Sejongno, Jongno-gu, Seoul 110-710.
E-mail: Seoulinfo@state.gov

Embassy of Canada: Located in Seoul.
Phone: 82 2 3783 6000. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
Address: 16-1, Jeong-dong, Jung-gu, CPO Box 6299, Seoul, Korea 100-662
E-mail: seoul@international.gc.ca

KOSOVO

Investigative/Regulatory Agency: Civil Aviation Authority
Phone: 381 0 38 248 629
E-mail: infocaa@caa-ks.org
Other Information Pending

No IFALPA MEMBER ASSOCIATION
Other Information Pending

U.S. Embassy: Located in Pristina.
Phone: 381 38 59 59 3000
Address: Arberia/Dregodan, Nazim Hikmet 30, Pristina, Kosovo
E-mail: PaPristina@state.gov

Embassy of Canada: Handled via Embassy in Belgrade, Serbia.
Phone: 381 11 306 3000. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
Address: Kneza Milosa 75, Belgrade, Yugoslavia 11000
E-mail: bgrad@international.gc.ca

KUWAIT

Investigative/Regulatory Agency: Directorate General of Civil Aviation
Phone: 965 476 2531
E-mail: isc@kuwait-airport.com.kw
Other Information Pending

IFALPA MEMBER ASSOCIATION
Kuwait Aircraft Engineers and Pilots Association (KAEPa)
Phone: 965 254 02 820354 or 965 254 02 821243
Other Information Pending
U.S. Embassy: Located in Safat.
Phone: 965 2259 1001
E-mail: KuwaitACS@state.gov

Embassy of Canada: Located in Kuwait City.
Phone: 965 2256 3025. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
Address: Da’iya, Block 4, Al-Mutawakkel St., Villa 24, Kuwait City, Kuwait
E-mail: kwait@international.gc.ca

KYRGYZ REPUBLIC / KYRGYZSTAN

Investigative/Regulatory Agency: Civil Aviation Authority
Phone: 996 312 542 140
E-mail: parc2@mail.elcat.kg
Other Information Pending

No IFALPA MEMBER ASSOCIATION
Other Information Pending

U.S. Embassy: Located in Bishkek.
Phone: 996 312 551 241
Address: 171 Prospect Mira, Bishkek 720016, Kyrgyz Republic
E-mail: BishkekPAS@state.gov

Consulate of Canada: Located in Bishkek.
Phone: 996 312 650 101. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
Address: 189 Moskovskaya St., Bishkek, Kyrgyz Republic 720010
E-mail: canada_honcon@infotel.kg

LAOS, PEOPLE’S DEMOCRATIC REPUBLIC of

Investigative/Regulatory Agency: Department of Civil Aviation Authority
Phone: 856 21 512 164
E-mail: laodca@laotel.com
Other Information Pending

No IFALPA MEMBER ASSOCIATION
Other Information Pending

Phone: 856 21 267 089
Address: U.S. Embassy, Vientiane, Laos
E-mail: webmastervientiane@state.gov

Canadian Citizens: The Government of Canada has no resident representation in Laos. Services are offered through our Embassy in Bangkok, Thailand. For consular services, please contact the Australian Embassy in Vientiane, Laos.
Phone: 856 21 353 800. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
E-mail: austemb.laos@dfat.gov.au

LATVIA

Investigative Agency: Aircraft Accident and Incident Investigation Bureau
Regulatory Agency: Civil Aviation Authority.
Phone: 371 67 830 936
E-mail: latcaa@latcaa.gov.lv
Other Information Pending

IFALPA MEMBER ASSOCIATION
Pilots Trade Union of Latvia (PTUL)
Phone: 371 720 7134
Other Information Pending

U.S. Embassy: Located in Riga.
Phone: 371 6703 6200
Address: Raina Blvd. 7, Riga LV – 1510, Latvia
E-mail: askConsular@USRiga.lv
Embassy of Canada: Located in Riga.
Phone: 371 6781 3945. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
Address: 20/22 Baznicas St., 6th Floor, Riga, LV-1010
E-mail: riga@international.gc.ca

LEBANON, REPUBLIC OF

Investigative Agency: Directorate General of Civil Aviation
Regulatory Agency: Civil Aviation Authority
Phone: 961 1 628 195
E-mail: dgca@beirutairport.gov.lb
Other Information Pending

IFALPA MEMBER ASSOCIATION
Lebanese Pilots Association (LPA)
Address: Lebanese Pilots Association, Rafic Hariri Intl Airport, Airport Rd., Beirut, Lebanon
Phone: 961 623 611
E-mail: lpa@mea.com.lb
Other Information Pending

U.S. Embassy: Located in Beirut.
Phone: 961 4 542 600 / 543 600
Address: Awkar facing the Municipality, P.O. Box 70-840, Antelias
E-mail: BeirutACS@state.gov

Embassy of Canada: Located in Beirut.
Phone: 961 4 713 900. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
Address: First Floor, Coolrite Building, 43 Jal Dib Highway, Lebanon
E-mail: berut@international.gc.ca

LEEWARD ISLANDS

See Anguilla, Antigua and Barbuda, British Virgin Islands, Dominica, Guadeloupe, Montserrat, Netherlands Antilles, St. Barthelemy, St. Kitts and Nevis, or St. Martin/St. Maarten.
Other Information Pending

IFALPA MEMBER ASSOCIATION
Leeward Islands Air Line Pilots Association (LIALPA)
Phone: 268 463 0439
Other Information Pending

LESOTHO

Investigative/Regulatory Agency: Department of Civil Aviation
Phone: 266 22 312 499
E-mail: civilair@lesotho.gov.ls
Other Information Pending

No IFALPA MEMBER ASSOCIATION
Other Information Pending

U.S. Embassy: Located in Maseru West.
Phone: 266 22 312 666
Address: 254 Kingsway Rd., Maseru Lesotho
E-mail: infomaseru@state.gov

Consulate of Canada: Located in Maseru.
Phone: 266 22 315 365. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
Address: 2nd Floor Quadrant Sales Building, Orpen Rd., Old Europa, Maseru 100, Lesotho
E-mail: canada@leo.co.ls
LIBERIA

Investigative/Regulatory Agency: Civil Aviation Authority  
Phone: 231 227 707  
Other Information Pending  

No IFALPA MEMBER ASSOCIATION  
Other Information Pending  

U.S. Embassy: Located in Tripoli.  
Phone: 231 77 054 826 (cell) or 231 77 210 948 (cell)  
E-mail: consularMonrovia@state.gov  

Embassy of Canada: The Government of Canada has no resident representation in Liberia. Services are offered through their Embassy in Abidjan, Cote d’Ivoire.  
Phone: 225 20 30 07 00. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.  
E-mail: abdjnr@international.gc.ca  

LIECHTENSTEIN

Investigative/Regulatory Agency  
Information Pending  

No IFALPA MEMBER ASSOCIATION  
Other Information Pending  

U.S. Embassy: Handled via Embassy in Bern, Switzerland.  
Phone: 41 31 357 7011. After Hours: 41 31 357 7777  
E-mail: bernacs@state.gov  

Embassy of Canada: Handled via Embassy in Bern, Switzerland.  
Phone: 41 31 357 3200. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.  
E-mail: bern@international.gc.ca  

LITHUANIA

Legal representation: Crewmembers DO have the right to legal representation during questioning by state authorities.  
Event-related drug and alcohol testing: Police/law enforcement, civil aviation inspectors, and accident investigators CAN compel crewmembers to be blood/breath tested for drugs or alcohol.  
Random drug and alcohol testing: Crewmembers ARE subject to random breath testing.  
Oral or written statements: Crewmembers CANNOT be compelled to provide a statement. Crewmembers CAN exercise their rights against self-incrimination and decline to provide a statement.  

Investigative Agency: Ministry of Transport, Chief Investigator of Aircraft Accidents and Incidents  
Regulatory Agency: Civil Aviation Administration  
Phone: 370 273 90 38  
E-mail: caa@caa.lt  
Other Information Pending  

IFALPA MEMBER ASSOCIATION  
Lithuanian Airline Pilots’ Association (LIT-ALPA)  
Phone: 370 5 213 5161 (Emergency, 24 hours) or 370 5 252 5515  
Remarks: Host Association MAY aid in providing legal assistance. Host Association MAY provide other assistance.  
Other Information Pending  

Phone: 370 5 266 5500, ask to speak with the duty officer.  
E-mail: conssec@state.gov or WebEmailVilnius@state.gov  

Embassy of Canada: Located in Vilnius.  
Phone: 370 5 249 0950 or Emergency toll-free to Ottawa: 88 003 0022. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.  
E-mail: vilnius@canada.lt
LUZEMBOURG

Investigative/Regulatory Agency: Directorate of Civil Aviation
Phone: 352 247 74900
E-mail: info@dac.public.lu
Other Information Pending

IFALPA MEMBER ASSOCIATION
Association Luxembourgeoise des Pilotes de Ligne (ALPL)
Phone: 352 43 53 53
E-mail: secretary@alpa.lu
Web site: http://www.alpa.lu
Other Information Pending

U.S. Embassy: Located in Luxembourg City.
Phone: 352 46 01 23. Emergency: 352 621 547 133
Address: Boulevard Emmanuel Servais L-2535, Luxembourg
E-mail: LuxembourgConsular@state.gov

Consulate of Canada: Located in Luxembourg City.
Phone: 352 26 270 5700. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
Address: 15, rue Guillaume Schneider, L2522 Luxembourg, Grand Duché of Luxembourg
E-mail: canada@pt.lu

MACAUSAR

Special Administrative Region of the People’s Republic of China.
See Hong Kong SAR.

MACEONIA, FORMER YUGOSLAV REPUBLIC of

Investigative/Regulatory Agency: Civil Aviation Agency of the Republic of Macedonia
Phone: 389 2 3114 046
E-mail: contact@dgca.gov.mk
Other Information Pending

IFALPA MEMBER ASSOCIATION
Air Line Pilot Association of the Former Yugoslav Republic of Macedonia (ALPA-FYROM)
Full member of the ECA European Cockpit Association
Phone: 32 2 705 32 93
E-mail: eca@eurocockpit.be
Other Information Pending

U.S. Embassy: Located in Skopje.
Phone: 389 2 310 2000
Address: Str. “Samoilova” Nr 21, 1000 Skopje, Republic of Macedonia
E-mail: consularskopje@state.gov

Embassy of Canada: Represented by the Canadian Embassy to Serbia.
Phone: 381 11 306 3000. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
E-mail: bgrad@international.gc.ca

MADAGASCAR

Investigative/Regulatory Agency: Civil Aviation Department
Phone: 261 20 222 2438
E-mail: acm@acm.mg
Other Information Pending

No IFALPA MEMBER ASSOCIATION
Other Information Pending

U.S. Embassy: Located in Antananarivo.
Phone: 261 20 22 212 57 480 00/01
Address: 14-16 rue Rainitovo, Antsahavola, Antananarivo, Madagascar
E-mail: consAntan@state.gov or abtanwarden@state.gov
**Consulate of Canada:** Located in Antananarivo.
*Phone:* 261 20 22 397 37 / 22 397 35. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
*Address:* Immeuble Fitaratra, Antsahavola-Antananarivo, Madagascar
*E-mail:* consulat.canada@moov.mg

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**MALAWI**

**Investigative/Regulatory Agency:** Director of Civil Aviation

*Phone:* 265 1 770 577
*E-mail:* civilav@malawi.net

**No IFALPA MEMBER ASSOCIATION**

Other Information Pending

**U.S. Embassy:** Located in Lilongwe.

*Phone:* 265 1 773 166
*Address:* 16 Jomo Kenyatta Rd., Lilongwe 3, Malawi
*E-mail:* consularlilong@state.gov

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**Consulate of Canada:** Located in Blantyre-Limbe.

*Phone:* 265 1 845 441 / 841 612 / 843 277. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
*Address:* Accord Centre, M Chipembere Highway, Blantyre-Limbe, Malawi
*E-mail:* kokhai@malawibiz.com

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**MALAYSIA**

**Investigative/Regulatory Agency:** Department of Civil Aviation Malaysia

*Phone:* 60 3 8871 4000
*E-mail:* webmaster@dca.gov.my
*Web site:* http://www.dca.gov.my

**IFALPA MEMBER ASSOCIATION**

**Malaysian Airline Pilots’ Association (MAPA)**

*Phone:* 60 3 8024 3041
*Address:* 11-3 (2nd Floor), Jalan USJ 21/8 UEP, 47360 Subang Jaya, Selangor
*E-mail:* mapa@tm.net.my
*Web site:* http://www.mapa.org.my

Other Information Pending

**U.S. Embassy:** Located in Kuala Lumpur.

*Phone:* 60 3 2168 5000
*Address:* 376 Jalan Tun Razak, 50400 Kuala Lumpur
*E-mail:* klconsular@state.gov

**High Commission of Canada:** Located in Kuala Lumpur.

*Phone:* 60 3 2718 3333. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
*Address:* 17 Floor, Memara Tan & Tan, 207 Jalan Tun Razak, 50400 Kuala Lumpur
*E-mail:* klmpcr-cs@international.gc.ca

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**MALDIVES**

**Investigative/Regulatory Agency:** Civil Aviation Department

*Phone:* 960 332 4992
*E-mail:* civav@aviainfo.gov.mv

**No IFALPA MEMBER ASSOCIATION**

Other Information Pending

**U.S. Embassy:** Handled via Embassy in Colombo, Sri Lanka.

*Phone:* 94 11 249 8500
*E-mail:* commercialcolombo@state.gov
**MALI**

**Investigative/Regulatory Agency:** Directorate of Civil Aviation  
**Phone:** 223 22 225 524  
**E-mail:** dnac@spider.toolnet.org  
Other Information Pending

**No IFALPA MEMBER ASSOCIATION**  
Other Information Pending

**U.S. Embassy:** Located in Bamako.  
**Phone:** 223 20 70 2300  
**Address:** ACI 2000, Rue 243, Porte 297, Bamako

**Embassy of Canada:** Located in Bamako.  
**Phone:** 223 20 21 2236. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.  
**Address:** Koulkoro St., Semega Building, District 11, Bamako, Mali  
**E-mail:** bmako@international.gc.ca

**MALTA**

**Regulatory Agency:** Department of Civil Aviation Malta  
**Phone:** 351 2122 2936  
**E-mail:** civil.aviation@gov.mt  
**Web site:** http://www.dca.gov.mt  
Other Information Pending

**IFALPA MEMBER ASSOCIATION**  
**Airline Pilots Association Malta (ALPA-M)**  
**Phone:** 356 9989 5207  
**Address:** Malta International Airport, Luqa, LQA 05 Malta  
**E-mail:** ec@alpamalta.org  
**Web site:** http://www.alpamalta.org  
Other Information Pending

**U.S. Embassy:** Located in Valletta.  
**Phone:** 356 2561 4000. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.  
**Address:** Development House, 3rd Floor, St Anne St., Floriana, Malta  
**E-mail:** consularmalta@state.gov

**Consulate of Canada:** Located in Valletta.  
**Phone:** 356 2552 3233. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.  
**Address:** House, 103 Archbishop St., Valletta, VLT 09  
**E-mail:** canhcon@demajo.com

**MARSHALL ISLANDS**

**Investigative/Regulatory Agency:** Directorate of Civil Aviation  
**Phone:** 692 455 3330  
Other Information Pending

**No IFALPA MEMBER ASSOCIATION**  
Other Information Pending

**U.S. Embassy:** Located in Majuro.  
**Phone:** 692 247 4011  
**E-mail:** majuropd@state.gov

High Commission of Canadian Citizens handled via the High Commission in Canberra.  
**Phone:** 61 02 6270 4000. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.  
**E-mail:** cnbra@international.gc.ca
MARTINIQUE
See French West Indies.

MAURITANIA

Investigative/Regulatory Agency: Directorate of Civil Aviation
Phone: 222 533 337
E-mail: mahfoud.hamdinou@anac.mr
Web site: http://www.anac.mr
Other Information Pending

IFALPA MEMBER ASSOCIATION
Association des Pilotes de Lignes de Mauritanie (APLRIM)
Phone: 222 634 6655 or 222 641 6509
E-mail: saloumvall@yahoo.fr
Other Information Pending

U.S. Embassy: Located in Nouakchott.
Phone: 222 526 2600/2663
E-mail: tayebho@state.gov
Address: BP 222, Nouakchott, Mauritania

Consulate of Canada: Located in Nouakchott.
Phone: 222 529 2697 or 2698. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
E-mail: j.taya@mr.refer.org.consulatecanada@mauritel.mr

MAURITIUS

Investigative/Regulatory Agency: Director of Civil Aviation
Phone: 230 603 2000
E-mail: civil-aviation@mail.gov.mu
Other Information Pending

IFALPA MEMBER ASSOCIATION
Mauritius Air Line Pilots Association (MALPA)
Phone: 230 425 7968
Other Information Pending

U.S. Embassy: Located in Port Louis.
Phone: 230 202 4000
E-mail: usembass@intent.mu
Address: 4th Floor, Rogers House, John Kennedy Ave., P.O. Box 544, Port Louis

Consulate of Canada: Located in Port Louis.
Phone: 230 212 5500. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
Address: 18 Jules Koenig St., Port Louis
E-mail: canada@intnet.mu

MEXICO

Legal representation: Crewmembers DO have the right to legal representation during questioning by state authorities.
Event-related drug and alcohol testing: Civil aviation inspectors and accident investigators CAN compel crewmembers to be blood/breath tested for drugs or alcohol.
Random drug and alcohol testing: Crewmembers ARE subject to random breath testing.
Oral or written statements: Crewmembers CANNOT be compelled to provide a statement.
Crewmembers CAN exercise their rights against self-incrimination and decline to provide a statement.

Civil Aviation Authority. Phone: 52 5 687 7660
Airworthiness Agency. Phone: 55 5723 9300
E-mail: webmaster@sct.gob.mx
Other Information Pending
IFALPA MEMBER ASSOCIATION
Asociacion Sindical de Pilotos Aviadores de Mexico (ASPA de Mexico)
Phone: In Mexico City: 52 2183 3823 (Emergency) or Outside Mexico City 52 55 2183 3823 (Emergency) or 52 55 5091 5959
Remarks: Host Association MAY aid in providing legal assistance.
Host Association MAY provide other assistance.
IFALPA Emergency phone: 5 44 552 183 382
Other Information Pending

U.S. Embassy: Located in Mexico City.
Phone: 52 55 5080 2000 (24 hours)
E-mail: acsmexicocity@state.gov
U.S. Consulate: Located in Ciudad Juarez, Chihuahua.
Phone: 52 656 227 3000. Emergency: 52 656 327 7677
E-mail: cdjamericanCitizens@state.gov
U.S. Consulate: Located in Guadalajara.
Phone: 52 33 3268 2100. Emergency: 01 33 3268 2145.
E-mail: acsgdl@state.gov
U.S. Consulate: Located in Hermosillo.
Phone: 52 662 289 3500
E-mail: hermoacs@state.gov
U.S. Consulate: Located in Matamoros.
Phone: 52 868 812 4402
E-mail: MatamorosUSCitizen@state.gov
U.S. Consulate: Located in Monterrey.
Phone: 52 81 8047 3100. Emergency: 52 81 8362 9126
E-mail: webamcgmtr@state.gov
U.S. Consulate: Located in Nogales.
Phone: 52 631 311 8150. Emergency: 044-867-727 2797
E-mail: NogalesACS@state.gov
U.S. Consulate: Located in Nuevo Laredo.
Phone: 52 867 714 3954. Emergency: 044-867-727 2797
E-mail: NuevoLaredo-ACS@state.gov
U.S. Consulate: Located in Puerto Vallarta.
Phone: 52 322 222 0069. Emergency: 01-33 3268 2145
E-mail: acsgdl@state.gov
U.S. Consulate: Located in Tijuana.
Phone: 52 664 622 7400
E-mail: ACSTijuana@state.gov

Embassy of Canada: Located in Mexico City.
Phone: 52 55 5724 7900. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
E-mail: embassy@canada.org.mx
Consulate of Canada: Located in Acapulco.
Phone: 52 744 484 1305/ 481 1349. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
E-mail: acapulco@canada.org.mx
Consulate of Canada: Located in Cancún.
Phone: 52 998 883 3360/883 3361. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
E-mail: cancun@canada.org.mx
Consulate of Canada: Located in Guadalajara.
Phone: 52 33 3671 4740. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
E-mail: gjara@international.gc.ca
Consulate of Canada: Located in Mazatlán.
Phone: 52 669 913 7320. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
E-mail: mazatlan@canada.org.mx
Consulate of Canada: Located in Monterrey.
Phone: 52 81 8378 0240. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
E-mail: mntry@international.gc.ca
Consulate of Canada: Located in Oaxaca.
Phone: 52 951 513 3777. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
E-mail: oaxaca@canada.org.mx
Consulate of Canada: Located in Puerto Vallarta.
Phone: 52 322 293 0098/0099. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
E-mail: pvtra@international.gc.ca
Consulate of Canada: Located in San José del Cabo.
Phone: 52 624 142 4333. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
E-mail: loscascabos@canada.org.mx
Consulate of Canada: Located in Tijuana.
Phone: 52 664 684 0461. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
E-mail: tijuana@canada.org.mx

MICRONESIA, FEDERATED STATES OF

Investigative/Regulatory Agency: Division of Civil Aviation Administration
Phone: 691 320 2865
E-mail: transfsm@mail.fm
Other Information Pending

No IFALPA MEMBER ASSOCIATION
Other Information Pending

U.S. Embassy: Located in Kolonia.
Phone: 691 320 2187 or Duty Officer: 691 920 2369
E-mail: usembassy@mail.fm

Canadian Citizens: Responsible mission in Hong Kong.
Phone: 852 2810 7183. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
E-mail: quebec.hkong@micc.gouv.qc.ca

MOLDOVA, REPUBLIC OF

Investigative/Regulatory Agency: Civil Aviation Administration of the Republic of Moldova
Phone: 373 22 52 40 64
E-mail: info@caa.md
Other Information Pending

No IFALPA MEMBER ASSOCIATION
Other Information Pending

U.S. Embassy: Located in Chisinau.
Phone: 373 22 408 300
Address: 103 Mateevici St., Chisinau, MD 2009
E-mail: chisnau-CA@state.gov

Embassy of Canada: Handled via Embassy in Bucharest, Romania.
Phone: 40 21 307 5000. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
E-mail: buscst@dfait-maeci.gc.ca

MONACO

Investigative/Regulatory Agency: Department of Civil Aviation
Phone: 377 98 98 87 1
E-mail: hbayol@gov.mc
Other Information Pending

No IFALPA MEMBER ASSOCIATION
Other Information Pending

Phone: 33 1 43 12 22 22, then dial 0 (zero) and ask for Duty Officer.

Consulate of Canada: Located in Monaco.
Phone: 377 97 70 62 42. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
E-mail: consult-canada-monaco@amb-canada.fr

MONGOLIA

Investigative/Regulatory Agency: Civil Aviation Authority (MCAA)
Phone: 976 11 982 004
E-mail: ats@mcss.gov.mn
Other Information Pending
IFALPA MEMBER ASSOCIATION
Mongolian Airline Pilots Association (MON ALPA)
Phone: 976 976 11 2004
Other Information Pending

U.S. Embassy: Located in Ulaanbaatar.
Phone: 976 11 329 095
Address: Ulaanbaatar – 13 Mongolia
E-mail: cons@usembassy.mn

Consulate of Canada: Located in Ulaanbaatar.
Phone: 976 11 328 285. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
Address: Sukhbaatar Square 2, Central Tower, Suites 603-607, Sukhbaatar District, Horoo 8, Ulaanbaatar
E-mail: Canada@mongolnet.mn

MONTENEGRO, REPUBLIC OF

Investigative/Regulatory Agency: Service de l’Aviation Civile
Phone: 382 20 625 507
Web site: www.caa.me
Other Information Pending

IFALPA MEMBER ASSOCIATION
Montenegro Airline Pilots Association (MonALPA)
No contact information available.
Other Information Pending

U.S. Embassy: Located in Podgorica.
Phone: 382 20 410 500
Address: Dzona Dzeksona 2, 81000 Podgorica
E-mail: podgoricaACS@state.gov

Embassy of Canada: Handled via Embassy in Belgrade, Serbia.
Phone: 381 011 306 3000. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
Address: Kneza Milosa 75, Belgrade 111711, Serbia
E-mail: bgrad@international.gc.ca

MONTserrat

Investigative/Regulatory Agency: Civil Aviation Authority: CAA (Montserrat). Civil aviation operations in Montserrat fall under the jurisdiction of United Kingdom authorities.
Phone: 664 491 62 18
Other Information Pending

IFALPA MEMBER ASSOCIATION
Leeward Islands Air Line Pilots Association (LIALPA)
Phone: 246 243 2829
Other Information Pending

Phone: 246 227 4399. Emergency: 246 227 4000
E-mail: BridgetownACS@state.gov

Phone: 246 429 3550. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
E-mail: bdgtn@international.gc.ca

MOROCCO

Investigative/Regulatory Agency: Directorate of Civil Aeronautics
Phone: 212 3 773 242
Other Information Pending

IFALPA MEMBER ASSOCIATION
Association Marocaine des Pilotes de Ligne (AMPL)
Phone: 212 522 992 110
Other Information Pending
U.S. Embassy: Located in Rabat.
Phone: 212 537 76 22 65 or after-hours duty officer: 212 537 76 96 39. Emergency: 212 661 13 19 39
Address: 2 Ave. de Mohamed El Fassi, Rabat, Morocco

U.S. Consulate: Located in Casablanca.
Phone: 212 522 26 45 50
E-mail: acscasablanca@state.gov

Embassy of Canada: Located in Agdal-Rabat.
Phone: 212 537 68 74 00. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
Address: 13, bis rue Jaafa-as-Sadik, Agdal Rabat
E-mail: rabat@international.gc.ca

MOZAMBIQUE

Investigative/Regulatory Agency: Directorate of Civil Aviation
Phone: 258 1 465 416
E-mail: apintoo@teledata.mz
Other Information Pending

No IFALPA MEMBER ASSOCIATION
Other Information Pending

U.S. Embassy: Located in Maputo.
Phone: 258 21 49 2797
E-mail: maputoric@state.gov

High Commission of Canada: Located in Maputo.
Phone: 258 21 49 2 623 . Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
E-mail: mputo@international.gc.ca
Address: Avenida Kenneth Kaunda No 1138, Maputo

MYANMAR

See Burma.

NAMIBIA

Legal representation: Crewmembers DO have the right to legal representation during questioning by state authorities.

Event-related drug and alcohol testing: Government and state officials CAN compel crewmembers to be blood/breath tested for drugs or alcohol.

Random drug and alcohol testing: Crewmembers ARE NOT subject to random breath testing.

Oral or written statements: Crewmembers CANNOT be compelled to provide a statement.
Crewmembers CAN exercise their rights against self-incrimination and decline to provide a statement.

Investigative/Regulatory Agency: Directorate of Civil Aviation
Phone: 264 61 234 100
E-mail: simpailo@mweb.com.na
Other Information Pending

IFALPA MEMBER ASSOCIATION
Namibia Air Line Pilots’ Association (NAPA)
Phone: 264 88 63 5768
Web site: www.namairlinepilots.org
Other Information Pending

U.S. Embassy: Located in Windhoek.
Phone: 264 061 295 8500. Emergency: 264 081 127 4384
Address: 14 Lossen St., Windhoek, Namibia
E-mail: consularwindho@state.gov

Consulate of Canada: Located in Windhoek.
Phone: 264 061 251 254. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
Address: 4 Eadie St., Klein Windhoek
E-mail: canada@mweb.com.na
NAURU

Investigative/Regulatory Agency: Director of Civil Aviation
Phone: 674 7 444 3113
Other Information Pending

No IFALPA MEMBER ASSOCIATION
Other Information Pending

Phone: 679 3314 466. Emergency: 679 3314 466, ask for duty officer.
Address: 158 Princes Rd., Tamavua, Suva, Fiji Islands
E-mail: usembvsuva@gmail.com

High Commission of Canada: Handled via High Commission of Canada in Canberra, Australia.
Phone: 61 2 6270 4000. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
E-mail: cnbra@international.gc.ca

NEPAL

Investigative/Regulatory Agency: Ministry of Culture, Tourism & Civil Aviation
Phone: 977 1 421 1992
E-mail: info@tourism.gov.np
Other Information Pending

No IFALPA MEMBER ASSOCIATION
E-mail: Captain Tsutomu Ishiyama at Ishiyama tsutomu@alpajapan.org
Other Information Pending

U.S. Embassy: Located in Kathmandu.
Phone: 977 1 400 7200. Emergency: 977 1 400 7266 and 977 1 400 7269
Address: Maharajgunj, Kathmandu, Nepal
E-mail: ConsKTM@state.gov

Canadian Cooperation Office: The CCO in Kathmandu houses the Canadian Embassy to Nepal. The Embassy in Nepal comes under the jurisdiction of the Canadian High Commission in New Delhi.
Phone: 977 1 441 5193 or 977 1 441 5861. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
E-mail: cco@canadanepal.org

THE NETHERLANDS

Legal representation: Involved crewmembers DO have the right to legal representation during questioning by state authorities. Witnesses DO NOT have the right to legal representation during questioning by state authorities.

Event-related drug and alcohol testing: Police/law enforcement CAN compel crewmembers to be blood/breath tested for drugs or alcohol.

Random drug and alcohol testing: Crewmembers ARE subject to random breath testing.

Oral or written statements: Crewmembers CANNOT be compelled to provide statements unless they are witnesses. Crewmembers CAN exercise their rights against self-incrimination and decline to provide a statement.

Regulatory Agency: The Dutch Safety Board
Phone: 31 70 333 70 00
E-mail: info@safetyboard.nl

Directorate General of Civil Aviation
Phone: 31 70 351 6171
E-mail: gdti@minivenw.nl
Other Information Pending

IFALPA MEMBER ASSOCIATION
European Cockpit Association
Phone: 32 2 707 32 93
E-mail: eca@eurocockpit.be
Other Information Pending
Phone: 31 70 310 2209.
Address: Lange Voorhout 102, 2514 EJ, The Hague
E-mail: USCitizenServicesAms@state.gov

Embassy of Canada: Located in The Hague.
Phone: 31 70 311 1600. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
E-mail: hague@international.gc.ca

NETHERLANDS ANTILLES

Investigative/Regulatory Agency: Department of Civil Aviation
Phone: 599 9 839 3333
E-mail: civilair@gov.an
Other Information Pending

IFALPA MEMBER ASSOCIATION
Leeward Islands Air Line Pilots Association (LIALPA)
Other Information Pending

U.S. Consulate: Located in Curaçao.
Phone: 599 9 461 3066. Emergency: 599 9 510 6870
E-mail: ACSCuracao@state.gov

Consulate of Canada: Responsible Mission: Mexico City, Mexico
Phone: 55 5724 7900. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
E-mail: mexico@international.gc.ca

NEW CALEDONIA

Investigative/Regulatory Agency: Civil Aviation Authority
Phone: 687 265201
Other Information Pending

No IFALPA MEMBER ASSOCIATION
Other Information Pending

Phone: 679 331 4 466

Canadian Citizens: Handled via Australian Consulate General in Nouméa.
Phone: 687 272414. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.

NEW ZEALAND

Legal representation: Crewmembers DO have the right to legal representation during questioning by state authorities.
Event-related drug and alcohol testing: Police/law enforcement and the company/employer CAN compel crewmembers to be blood/breath tested for drugs or alcohol.
Random drug and alcohol testing: Crewmembers ARE subject to random breath testing—if the company/employer has a drug testing program in place.
Oral or written statements: Crewmembers CANNOT be compelled to provide a statement. Crewmembers CAN exercise their rights against self-incrimination and decline to provide a statement.

Regulatory Agency: Transport Accident Investigation Commission
Phone: 64 4 473 3112
E-mail: inquiries@taic.org.nz

Civil Aviation Authority of New Zealand
Phone: 64 4 560 9400
E-mail: info@caa.govt.nz
Other Information Pending

IFALPA MEMBER ASSOCIATION
New Zealand Air Line Pilots Association (NZALPA)
Emergency Phone: 0800 692 572. In NZ: 649 255 1500
Other Information Pending
U.S. Embassy: Located in Wellington.
Phone: 64 4 462 6000. Emergency: 64 9 303 2724 Ext. 2900
Address: 29 Fitzherbert Terrace, Thorndon, Wellington
U.S. Consulate: Located in Auckland.
Phone: 64 9 303 2724 6000

High Commission of Canada: Located in Wellington.
Phone: 64 4 473 9577. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
E-mail: wlgtn@international.gc.ca

NICARAGUA

Investigative/Regulatory Agency: Ministry of Transport and Infrastructure
Phone: 505 222 5111
Other Information Pending

Recognized Pilot Association:
Sindicale de Pilotos Aviadores de Nicaragua (ASPA NIC)
Phone: 505 263 2114

U.S. Embassy: Located in Managua.
Phone: 505 2252 7100 or 505 2252 7888
E-mail: Consularmanagua@state.gov

Embassy of Canada: Located in Managua.
Phone: 505 2268 0433 3323. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
E-mail: mngua@international.gc.ca

NIGER

Investigative/Regulatory Agency: Ministry of Civil Aviation
Phone: 227 72 3267
E-mail: dcaniger@intnet.ne
Other Information Pending

No IFALPA MEMBER ASSOCIATION
Other Information Pending

U.S. Embassy: Located in Niamey.
Phone: 227 20 73 3169
Address: BP 11201, Niamey, Niger
E-mail: NiameyPASN@state.gov

Embassy of Canada: Located in Niamey.
Phone: 227 30 75 3686. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
Address: Boulevard Mall Bero, Niamey, Niger
E-mail: niamy@international.gc.ca

NIGERIA

Investigative/Regulatory Agency: Civil Aviation Authority
Phone: 234 1 472 1521
E-mail: info@ncaa.gov.ng
Other Information Pending

IFALPA MEMBER ASSOCIATION
National Association of Aircraft Pilots and Engineers (NAAPE)
Phone: 234 1 966696
Other Information Pending

Address: Plot 1075 Diplomatic Drive, Central District Area, Abuja
E-mail: Consularabuja@state.gov

U.S. Consulate: Located in Lagos.
Phone: 234 1 460 3400
E-mail: Lagoscons2@state.gov
High Commission of Canada: Located in Abuja.
Phone: 234 09 461 2900
E-mail: abuja@international.gc.ca
Deputy High Commission of Canada: Located in Lagos.
Phone: 234 1 271 5650. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
E-mail: lagos@international.gc.ca
Consulate of Canada: Port Harcourt
Phone: 342 84 890 903. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
E-mail: phconsul2004@yahoo.com

NORTH KOREA

See Korea, Democratic People’s Republic of.

NORTHERN IRELAND

See United Kingdom.

NORWAY

Legal representation: Crewmembers DO have the right to legal representation during questioning by state authorities.

Event-related drug and alcohol testing: Police/law enforcement CAN compel crewmembers to be blood/breath tested for drugs or alcohol.

Random drug and alcohol testing: Crewmembers ARE NOT subject to random breath testing.

Oral or written statements: Crewmembers CANNOT be compelled to provide a statement. Crewmembers CAN exercise their rights against self-incrimination and decline to provide a statement.

Investigative Agency: Havarikommisjonen for Sivil Luftfart og Jernbane—Accident Investigation Board Norway, AIBN
E-mail: post@aibn.no
Web site: http://www.aibn.no/contact-us

Regulatory Agency: Luftfartsstilsynet.
Phone: 47 75 586 000
E-mail: postmottak@caa.no
Other Information Pending

IFALPA MEMBER ASSOCIATION
Norwegian Air Line Pilots Association (NF)
Address: NALP Okseneystien 2, NO-1366, Lysker, Norway
Phone: 47 6710 2610
E-mail: nf@flyger.no
Other Information Pending

U.S. Embassy: Located in Oslo.
Phone: 47 224 4855.
Address: Drammensveien 18 0244
E-mail: osloamcit@state.gov

Embassy of Canada: Located in Oslo.
Phone: 47 22 99 53 00. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
Address: Wergelandseveien 7, 0244 Oslo, Norway
E-mail: oslo@international.gc.ca

OMAN, SULTANATE OF

Investigative/Regulatory Agency: Directorate General of Civil Aviation
Phone: 968 2451 9210
Web site: www.dgcam.gov.om
Other Information Pending

No IFALPA MEMBER ASSOCIATION.
Other Information Pending
**U.S. Embassy:** Located in Muscat.
*Phone:* 968 2464 3400
*E-mail:* aemctcns@omantel.net.com
*Other Information Pending*

**Embassy of Canada:** Located in Muscat.
*Phone:* 968 24 788 890. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
*Address:* P.O. Box 2901, Ruwi, Sultanate of Oman, PC112
*E-mail:* canconoman84@yahoo.com

**Pakistan**

**Investigative/Regulatory Agency:** Civil Aviation Authority (CAA)
*Phone:* 92 21 924 8778
*E-mail:* dadmin@caapakistan.com.pk
*Web site:* www.caapakistan.com.pk
*Other Information Pending*

**IFALPA Member Association**
**Pakistan Air Line Pilots Association (PALPA)**
*Phone:* 92 21 35824037 or 92 21 35868860
*Address:* ST31 Block – 5 Kehkashan, Clifton Karachi 75600, Pakistan
*E-mail:* info@pala.org.pk
*Web Address:* www.palpa.org.pk
*Other Information Pending*

**U.S. Embassy:** Located in Islamabad.
*Phone:* 92 51 208 0000 or 92 51 208 2186 / 2116
*Address:* Diplomatic Enclave, Ramama 5 Islamabad, Pakistan
*E-mail:* webmasterisb@state.gov

**U.S. Consulate:** Located in Karachi.
*Phone:* 92 21 3527 5000
*Address:* Plot #3-5 New TPX Area, Mai Kolachi Rd., Karachi
*E-mail:* webmasterisb@state.gov

**U.S. Consulate:** Located in Lahore.
*Phone:* 92 42 3603 4200
*Address:* 50, Shahrah-e-Abdul Hameed Bin Badeees (Old Empire Rd.) near Shimla Hill, Lahore
*E-mail:* webmasterisb@state.gov

**U.S. Consulate:** Located in Peshawar.
*Phone:* 92 91 526 8800
*Address:* 11 Hospital Rd., Peshawar
*E-mail:* webmasterisb@stare.gov

**High Commission of Canada:** Located in Islamabad.
*Phone:* 92 51 208 6000. **Toll free number:** 0800-00 226. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
*Address:* P.O. Box 1042, Islamabad
*E-mail:* isbad-cs@international.gc.ca

**Consulate of Canada:** Located in Karachi.
*Phone:* 92 21 3561 0685. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
*Address:* Beach Luxury Hotel, Room 120 M.T. Khan Rd., Karachi
*E-mail:* honcon@avari.com

**Consulate of Canada:** Located in Lahore.
*Phone:* 92 42 3578 1763. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
*Address:* 102A, Siddiq Trade Centre, Main Boulevard, Lahore
*E-mail:* canconlhr@yahoo.com or canconlhr@brain.net.pk

**Papua New Guinea**

**Investigative/Regulatory Agency:** Office of Civil Aviation (OCA)
*Phone:* 675 325 7320
*E-mail:* info@casapng.gov.pg
*Other Information Pending*

**IFALPA Member Association**
**Papua New Guinea Air Pilots Association (PNGAPA)**
*Phone:* 617 4661 3020
*Other Information Pending*
U.S. Embassy: Located in Port Moresby. Phone: 675 321 1455 or after-hours duty officer: 675 683 7943 Address: 4240 Port Moresby E-mail: png@state.gov

Consulate of Canada: Located in Port Moresby, handled by the Australian High Commission. Phone: 675 325 9333. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.

PARAGUAY

Investigative/Regulatory Agency: Directorate General of Civil Aeronautics Phone: 595 21 203406 Other Information Pending

IFALPA MEMBER ASSOCIATION
Sindicato de Pilotos Aviadores Civiles del Paraguay (SIPACAP)
Phone: 595 21 293173 Other Information Pending

U.S. Embassy: Located in Asunción. Phone: 595 21 213715 Address: 1776 Mariscal Lopez Av, Asuncion E-mail: Paraguayusaembassy@state.gov

Consulate of Canada: Located in Asunción. Phone: 595 21 227207. Call collect from any country to 613 996 8885 to reach Emergency Ops Center. Address: 3 Profesor Ramirez at Juan de Salazar (between Perú and Padre Pucheu), Asunción, Paraguay E-mail: honconpy@telesurf.com.py

PERU

Investigative/Regulatory Agency: Directorate of Air Transportation Phone: 51 1 315 7800 E-mail: dgac@mtc.gob.pe Other Information Pending

No IFALPA MEMBER ASSOCIATION
Recognized Pilot Association: Asociación de Pilotos Aeroperu Phone: 51 1 445 1009 Other Information Pending

U.S. Embassy: Located in Lima. Phone: 51 1 618 2000 (24 hours) Address: Avenida La Encalada cdra, 17 s/n Surco, Lima 33

Embassy of Canada: Located in Lima. Phone: 51 1 319 3200. Call collect from any country to 613 996 8885 to reach Emergency Ops Center. Address: Calle Bolognesi 228, Miraflores, Lima 18, Peru E-mail: Lima@international.gc.ca

PHILIPPINES

Legal representation: Crewmembers DO have the right to legal representation during questioning by state authorities. Event-related drug and alcohol testing: Accident investigators CAN compel crewmembers to be blood/breath tested for drugs or alcohol. Random drug and alcohol testing: Crewmembers ARE NOT subject to random breath testing. Oral or written statements: Crewmembers CANNOT be compelled to provide a statement.

Investigative/Regulatory Agency: Air Transportation Office (ATO) Phone: 63 2 879 9286 E-mail: info@ato.gov.ph Other Information Pending
IFALPA MEMBER ASSOCIATION
Air Line Pilots Association of the Philippines (ALPAP)
Phone: 63 2 150 33 5595 (Emergency, 24 hours) or 63 2 831 5360

U.S. Embassy: Located in Manila.
Phone: 63 2 301 2000, Ext: 2532 or 2555. Emergency Phone: Duty officer. 63 2 301 2000 or 526 9819/526 9820
Address: 1201 Roxas Boulevard, Manila.

Embassy of Canada: Located in Manila.
Phone: 63 2 857 9000, 857-9001. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
Address: 6th, 7th, and 8th Floors, RCBC Plaza Tower 2, 6819 Ayala Ave., Makati City, Manila, Philippines
E-mail: cs@international.gc.ca

Consulate of Canada: Located in Cebu.
Phone: 63 2 256 3320. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
E-mail: canada-consulate-cebu@mozcom.com

POLAND

Investigative/Regulatory Agency: Civil Aviation Office
Phone: 48 22 520 74 35
E-mail: kancelaria@ulc.gov.pl
Other Information Pending

IFALPA MEMBER ASSOCIATION
Stowarzyszenie Polskich Pilotow Komunikacyjnych (POLALPA)
Phone: 48 22 846 5610 (Emergency, 24 hours) or 48 22 846 3265 (Emergency) or 48 22 606 6202
Other Information Pending

U.S. Embassy: Located in Warsaw.
Phone: 48 22 504 2000; after hours call 48 22 504 2784 or 48 22 504 2000, press ‘0,’ and ask for duty officer.
Address: Aleje Ujazdowskie 29/31 00-540 Warsaw
U.S. Consulate: Located in Krakow.
Phone: 48 12 424 5100
E-mail: krakowNIV@state.go
U.S. Consulate: Located in Poznan.
Phone: 48 61 851 8516
E-mail: CAPoz@post.pl

Embassy of Canada: Located in Warsaw.
Phone: 48 22 584 3100. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
Address: Jana Matejki 1/5, 00-481, Warsaw
E-mail: Wasw-cs@international.gc.ca

PORTUGAL

Legal representation: Crewmembers DO have the right to legal representation during questioning by state authorities.
Event-related drug and alcohol testing: Police/law enforcement, civil aviation inspectors, and accident investigators CAN compel crewmembers to be blood/breath tested for drugs or alcohol.
Random drug and alcohol testing: Crewmembers ARE subject to random breath testing.
Oral or written statements: Crewmembers CANNOT be compelled to provide a statement. Crewmembers CAN exercise their rights against self-incrimination, and decline to provide a statement.

Regulatory Agency: National Civil Aviation Authority (INAC)
Phone: 351 21 842 35 00
E-mail: cd@inac.pt
Other Information Pending

IFALPA MEMBER ASSOCIATION
Associacao Pilotos Portugueses Linha Aerea (APPLA)
Phone: 217 926 810
Other Information Pending
U.S. Embassy: Located in Lisbon.
Phone: 351 21 727 3300
Address: Avenida das Forcas Armadas 1600-301, Lisboa
E-mail: lisbonweb@state.gov

U.S. Consulate: Located in the Azores on the island of San Miguel.
Phone: 351 296 282 216
Address: Av. Príncipe do Mónaco No. 6-2 F 9500-237 Ponta Delgada, Acores

U.S. Consulate: Located in Funchal on the Island of Madeira.
Phone: 351 291 235 636
E-mail: ACAFunchal@eua.webside.pt

Embassy of Canada: Located in Lisbon.
Phone: 351 21 316 4600. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
Address: Avenida da Liberdade, 198-200, 3rd Floor 1269-121 Lisbon
E-mail: lisbon@international.gc.ca

Consulate of Canada: Located in the Azores on Sao Miguel.
Phone: 351 296 281488. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
Address: Rua Carvalho Araujo 94, 9500-040 Ponta Delgada, Aao Miguel
E-mail: honconsul@az.netcabo.pt

Consulate of Canada: Located in Faro.
Phone: 351 289 80 37 57. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
E-mail: consul.faro.canada@net.novis.pt

QATAR

Investigative/Regulatory Agency: Department of Civil Aviation and Meteorology
Phone: 974 455 7333
E-mail: info@caa.gov.qa

No IFALPA MEMBER ASSOCIATION
Other Information Pending

U.S. Embassy: Located in Doha.
Phone: 974 488 6000
E-mail: acsconsular.doha@state.gov

Embassy of Canada: Handled via Embassy in Kuwait City, Kuwait.
Phone: 965 2256 3025. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
E-mail: kwail@international.gc.ca

ROMANIA

Investigative Agency: Civil Aviation Authority (RCAA)
Phone: 40 21 208 15 08
E-mail: dir.gen@caa.ro
Other Information Pending

IFALPA MEMBER ASSOCIATION
Romanian Air Line Pilots Union (RO-ALPU)
Phone: 40 21 204 15 98
Other Information Pending

U.S. Embassy: Located in Bucharest.
Phone: 40 21 200 33 00
Address: 7-9, Tudor Arghezi St., District 2, Bucharest 020942
E-mail: visas.bucharest@state.gov

Embassy of Canada: Located in Bucharest.
Phone: 40 21 307 50 00. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
Address: 1-3 Tuberozelor St., 011411 Bucharest
E-mail: bucst@international.gc.ca
RUSSIAN FEDERATION

Investigative Agency: MAK Interstate Aviation Committee (IAC)
Regulatory Agency: Federal Civil Aviation Authority (FCAA)
Phone: 7 095 155 5395
Other Information Pending

IFALPA MEMBER ASSOCIATION
Cockpit Personnel Association of Russia (CPAR)
Phone: 7 095 155 6591 or 7 095 155 5805 or 7 095 155 5597
Other Information Pending

U.S. Embassy: Located in Moscow.
Phone: 7 495 728 5000. Emergency: 7 495 728 5025
Address: Bolshoy Deviatinsky Pereulok No. 8, Moscow 121099
E-mail: consulmo@state.gov

U.S. Consulate: Located in St. Petersburg.
Phone: 7 812 331 2600
E-mail: acsstpete@state.gov

U.S. Consulate: Located in Vladivostok.
Phone: 7 4232 30 00 70 or EX 4170 after-hours
E-mail: conssecat@gin.ru

U.S. Consulate: Located in Yekaterinburg.
Phone: 7 343 379 3001. After-hours Emergency: 7 8 902 84 16653
E-mail: pavladi@state.gov

Embassy of Canada: Located in Moscow.
Phone: 7 495 925 6000. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
Address: 23 Starokonyushenny Pereulok, Moscow, 119002, Russia
E-mail: mosco@international.gc.ca

Consulate of Canada: Located in Vladivostok.
Phone: 7 4232 49 11 88. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
Address: 306-46 Verhneportovaya, Vladivostok 600003, Russia
E-mail: can.consulate.vl@gmail.com

RWANDA

Investigative/Regulatory Agency: Direction de l’Aéronautique
Phone: 250 95400
E-mail: raa@rwanda1.com
Other Information Pending

No IFALPA MEMBER ASSOCIATION
Other Information Pending

U.S. Embassy: Located in Kigali.
Phone: 250 596 4000 x 2606
Address: #2657 Ave. de la Gendarmerie Kacyiru
E-mail: consularkigali@state.gov

Embassy of Canada: Located in Kigali.
Phone: 250 252 573 210. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
Address: 1534 Akagera St., Kigali, Rwanda
E-mail: kgall@international.gc.ca

SAINT BARTHELEMY/ST. BARTS

See French West Indies.
SAINT KITTS AND NEVIS

**Investigative/Regulatory Agency:** Eastern Caribbean Civil Aviation Authority (ECCAA)
*Phone:* 869 465 2621/2622/2623
*E-mail:* info@zizonline.com
*Other Information Pending*

**IFALPA MEMBER ASSOCIATION**
Leeeward Islands Air Line Pilots Association (LIALPA)
*Phone:* 268 463 0439
*Other Information Pending*

**U.S. Embassy:** Handled via Embassy in St. Michael, Barbados.
*Phone:* 246 436 4399. *After hours:* 246 227 4000
*E-mail:* consularbridge2@state.gov

**Embassy of Canada:** Handled via High Commission of Canada in St. Michael, Barbados.
*Phone:* 246 429 3550. *After hours:* 613 996 8885 to reach Emergency Ops Center.
*E-mail:* bdgttn@international.gc.ca

SAINT LUCIA

**Investigative/Regulatory Agency:** Ministry of Transport and Civil Aviation Union
*Phone:* 758 468 4300
*E-mail:* min_com@gosl.gov.lc
*Other Information Pending*

**IFALPA MEMBER ASSOCIATION**
Other Information Pending

**U.S. Embassy:** Handled via Embassy in St. Michael, Barbados.
*Phone:* 246 436 4399. *After hours:* 243 227 4000
*E-mail:* consularbridge2@state.gov

**Embassy of Canada:** Handled via High Commission of Canada in St. Michael, Barbados.
*Phone:* 246 429 3550. *After hours:* 613 996 8885 to reach Emergency Ops Center.
*E-mail:* bdgttn@international.gc.ca

SAINT MARTIN/MAARTEN

**Investigative/Regulatory Agency:** Department for Aviation and Maritime
*Phone:* 542 2337
*E-mail:* Louis.halley@sintmaartengov.org
*Other Information Pending*

**IFALPA MEMBER ASSOCIATION**
Leeeward Islands Air Line Pilots Association (LIALPA)
*Phone:* 268 463 0439
*E-mail:* lialpa@ifalpa.intranets.com
*Other Information Pending*

**U.S. Embassy:** St. Martin (French) handled via Embassy in St. Michael, Barbados.
*Phone:* 246 227 4000
*E-mail:* consularbridge2@state.gov

**Consulate of Canada:** C/O Simpson Bay yacht Club, Building 9, Apartment 5, Simpson Bay, St Maarten, NA.
*Phone:* 246 545 023. *After hours:* 613 996 8885 to reach Emergency Ops Center.
*E-mail:* canadacon@caribserve.net

SAINT VINCENT AND THE GRENADINES

**Investigative/Regulatory Agency:** Ministry of Transportation and Civil Aviation
*Phone:* 784 457 2841
*Other Information Pending*
No IFALPA MEMBER ASSOCIATION
Other Information Pending

Phone: during working hours 246 227 4193. Emergency after hours: 246 227 4000, ask for duty officer.
E-mail: bridgetown@state.gov

Phone: 246 429 3550. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
E-mail: bdgtn@international.gc.ca

SAINT PIERRE ET MIQUELON
Investigative/Regulatory Agency: DGAC French Civil Aviation Authority
Phone: 33 1 58 09 36 94
E-mail: info@aviation-civil.gouv.fr
Air Accident Investigation:
Phone: 33 1 49 92 72 00
E-mail: com@bea-fr.org
Other Information Pending

No IFALPA MEMBER ASSOCIATION
Other Information Pending

U.S. Embassy: Handled via consuliate in Marseille, France.
Phone: 33 4 91 54 92 00

Canadian Citizens: See France.
Call collect from any country to 613 996 8885 to reach the Emergency Operations Center.

SAMOA
Investigative/Regulatory Agency: Civil Aviation Authority
Phone: 685 23700
E-mail: mvn@lesamoa.net
Other Information Pending

No IFALPA MEMBER ASSOCIATION
Other Information Pending

U.S. Embassy: Located in Apia.
Phone: 685 21436 / 21631 / 22696 / 21452 or Emergency after hours: 685 21514 / 685 777 1776
E-mail: AMEMbApia@state.gov

Canadian Citizens: Handled via Australian High Commission in Apia.
Phone: 685 23411. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.

SAN MARINO
Investigative/Regulatory Agency: Civil Aviation Authority
Phone: 378 549 882929
Web site: www.caa-mna.sm
Other Information Pending

No IFALPA MEMBER ASSOCIATION
Other Information Pending

U.S. Embassy: Handled via Embassy in Rome, Italy.
Phone: 39 06 46741
Web site: www.italy.usembassy.gov

Embassy of Canada: Handled via Embassy in Rome, Italy.
Phone: 39 06 854441. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
E-mail: consul.rome@international.gc.ca or sos@international.gc.ca
SAO TOME and PRINCIPE

Investigative/Regulatory Agency: Ministry of Civil Aviation
Other Information Pending

No IFALPA MEMBER ASSOCIATION
Other Information Pending

Phone: 241 76 20 03 / 241 76 20 04
E-mail: usembassylibreville@state.gov

Consulate of Canada: The Canadian Embassy in Yaoundé, Cameroon, now represents Canada’s interests in Gabon.
Phone: 237 2223 2311. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
E-mail: yunde@international.gc.ca

SAUDI ARABIA

Investigative/Regulatory Agency: Presidency of Civil Aviation
Phone: 966 2 640-5000
E-mail: feedback@pca.gov.sa
Other Information Pending

No IFALPA MEMBER ASSOCIATION
Other Information Pending

U.S. Embassy: Located in Riyadh.
Phone: 966 1 4883800
E-mail: USEmbryadhWebSite@state.gov
Address: P.O. Box 94309, Riyadh 11693

U.S. Consulate: Located in Dhahran.
Phone: 966 3 3303200
E-mail: DhahranACS@state.gov

U.S. Consulate: Located in Jeddah.
Phone: 966 2 6670080
E-mail: jeddahcs@state.gov

Embassy of Canada: Located in Riyadh.
Phone: 966 1 4882288. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
Address: Diplomatic Quarter, Riyadh
E-mail: ryadh@international.gc.ca

Consulate of Canada: Located in Jeddah.
Phone: 966 2 630597. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
Address: 11th Floor Ali Reza Tower, Madinah Rd., P.O. Box 9484, Jeddah
E-mail: canada.consulate.jeddah@nazergroup.com

SCOTLAND

See United Kingdom.

SERBIA

Investigative/Regulatory Agency: Civil Aviation Directorate of the Republic of Serbia
Phone: 381 11 292 71 69
E-mail: dgca@cad.gov.yu
Other Information Pending

IFALPA MEMBER ASSOCIATION
European Cockpit Association
Phone: 32 2 705 32 93
E-mail: eca@eurocockpit.be

Yugoslav Air Line Pilots Association (YALPA)
Other Information Pending
U.S. Embassy: Located in Belgrade.
Phone: 381 11 361 9344
E-mail: BelgradeACS@state.gov
Other Information Pending

Embassy of Canada: Located in Belgrade.
Phone: 381 11 306 3000. After hours: 381 11 306 3042. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
E-mail: bggrad@international.gc.ca

SEYCHELLES
Investigative/Regulatory Agency: Civil Aviation Authority (SCAA)
Phone: 248 384 011
E-mail: secretariat@scaa.sc
Other Information Pending

No IFALPA MEMBER ASSOCIATION
Other Information Pending

U.S. Embassy: Handled via Embassy in Port Louis, Mauritius.
Phone: 230 202 4400
Address: 4th Floor, Rogers House, John Kennedy Ave, Port Louis, Republic of Mauritius
E-mail: PTLConsular@state.gov
U.S. Consular Agent: Located in Victoria.
Phone: 248 225 256
E-mail: usoffice@Seychelles.net

High Commission of Canada: Handled via High Commission of Canada in Dar es Salaam, Tanzania.
Phone: 255 22 216 3300. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
E-mail: dslam@international.gc.ca

SINGAPORE
Investigative Agency: Air Accident Investigation Bureau of Singapore (AAIB)
Regulatory Agency: Civil Aviation Authority of Singapore
Phone: 65 6541 2554
E-mail: vincent_wu@caas.gov.sg

IFALPA MEMBER ASSOCIATION
Air Line Pilots Association–Singapore (ALPA-S)
Phone: 65 9072 5727

U.S. Embassy: Located in Singapore.
Phone: 65 6476 9232
Address: 27 Napier Rd., Singapore 258508
E-mail: singaporeacs@state.gov

High Commission of Canada: Located in Singapore.
Phone: 65 6854 5900. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
Address: One George St., #11-01 Singapore 049145
E-mail: spore@international.gc.ca

SLOVAKIA
Investigative/Regulatory Agency: Civil Aviation Administration (CAA SK)
Phone: 421 2 4857 4000
E-mail: clerk@caa.sk
Other Information Pending

IFALPA MEMBER ASSOCIATION
Slovak Airline Pilots’ Association (SLOVALPA)
Other Information Pending

U.S. Embassy: Located in Bratislava.
Phone: 421 2 5443 0861. Emergency, Duty Officer mobile phone: 0903 703 666
E-mail: consulbratislava@state.gov
**Embassy of Canada**: Located in Bratislava.  
*Phone*: 421 2 5920 4031. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.  
*Address*: Carlton Courtyard & Savoy Buildings, Mostova 2, 811 02 Bratislava  
*E-mail*: brtsv@international.gc.ca

**SLOVENIA**

**Investigative/Regulatory Agency**: Civil Aviation Directorate  
*Phone*: 386 1 478 8201  
*E-mail*: gp.mzp@gov.si  
*Other Information Pending*

**IFALPA MEMBER ASSOCIATION**  
**Air Line Pilots’ Association of Slovenia (ALPA-SL)**  
*Phone*: 386 1 542 0527

**U.S. Embassy**: Located in Ljubljana.  
*Phone*: 386 1 200 5000  
*Address*: Presemova 31, 1000 Ljubljana, Slovenia  
*E-mail*: USEmbassyLjubljana@state.gov

**Honorary Consulate of Canada**: Located in Ljubljana.  
*Phone*: 386 1 252 4444. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.  
*Address*: TRG Republike 3, 1000 Ljubljana, Slovenia  
*E-mail*: canada.consul.ljubljana@siol.net

**SOLOMON ISLANDS**

**Investigative/Regulatory Agency**: Civil Aviation Division  
*Other Information Pending*

**No IFALPA MEMBER ASSOCIATION**

**U.S. Embassy**: Handled by embassy in Port Moresby, Papua New Guinea.  
*Phone*: 675 321 1455.  
*After duty hours*: 675 7200 9439.  
*E-mail*: ConsularPortmoresby@state.gov

**High Commission of Canada**: Handled via Australian High Commission in Honiara.  
*Phone*: 677 21 561. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.  

**SOUTH AFRICA**

**Legal representation**: Crewmembers DO have the right to legal representation during questioning by state authorities.  
**Event-related drug and alcohol testing**: Civil aviation inspectors and accident investigators CAN compel crewmembers to be blood/breath tested for drugs or alcohol.  
**Random drug and alcohol testing**: Crewmembers ARE NOT subject to random breath testing.  
**Oral or written statements**: Crewmembers CANNOT be compelled to provide a statement.

**Investigative/Regulatory Agency**: South Africa Civil Aviation Authority  
*Phone*: 27 11 545 1000  
*E-mail*: mail@caa.co.za

**IFALPA MEMBER ASSOCIATION**  
**Air Line Pilots Association–South Africa (ALPA-SA)**  
*Phone*: 011 394 5310  
*IFALPA Emergency*: 0994 1202 653110  
*E-mail*: alpasa@mweb.co.za  
*Web site*: [www.alpa.co.za](http://www.alpa.co.za)

**U.S. Embassy**: Located in Arcadia, Pretoria.  
*Phone*: 27 12 431 4000 (from South Africa 012-431-4000)  
**U.S. Consulate**: Located in Johannesburg.  
*Phone*: 27 11 290 3000 (from South Africa 011-290-3000)  
*E-mail*: consularjohannesburg@state.gov
U.S. Consulate: Located in Cape Town.  
Phone: 27 21 702 7300 (from South Africa 021-702-7300). After hours Emergency: 27 21 421 4280

U.S. Consulate: Located in Durban.  
Phone: 27-31 305-7600 (from South Africa 031-305-7600)

High Commission of Canada: Located in Cape Town.  
Phone: 27 21 423 5240. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.  
E-mail: cptwn@international.gc.ca

High Commission of Canada: Located in Hatfield, Pretoria.  
Phone: 27 12 422 3000. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.  
E-mail: pret@international.gc.ca

Consulate of Canada: Located in Durban.  
Phone: 27 31 202 3432. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.  
E-mail: mccllott@telkomsa.net

High Commission of Canada Office: Located in Johannesburg.  
Phone: 27 11 442 3130. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.  
E-mail: jobrg@international.gc.ca

SOUTH KOREA

See Korea, Republic of.

SPAIN

Legal representation: Crewmembers DO have the right to legal representation during questioning by state authorities.

Event-related drug and alcohol testing: Police/law enforcement CAN compel crewmembers to be blood/breath tested for drugs or alcohol.

Random drug and alcohol testing: Crewmembers ARE NOT subject to random breath testing.

Oral or written statements: Crewmembers CANNOT be compelled to provide a statement.

Investigative Agency: Comisión d’Investigación de Accidentes e Incidentes de Aviación Civil

Regulatory Agency: Dirección General de Aviación Civil
Phone: 34 91 597 5356  
E-mail: sespana@fomento.es

IFALPA MEMBER ASSOCIATION
Sindicato Espanol de Pilotos de Lineas Aereas (SEPLA)  
Phone: 34 91 318 9169  
IFALPA Emergency Number: 0994 1202 653110

U.S. Embassy: Located in Madrid.  
Phone: 34 91 587 2240 or 34 91 587 2200 (after hours)

U.S. Consulate: Located in Barcelona.  
Phone: 34 93 280 2227

U.S. Consulate: Located in Fuengirola (in Malaga Province).  
Phone: 34 952 47 4891

U.S. Consulate: Located in La Coruna.  
Phone: 34 981 21 3233

U.S. Consulate: Located in Las Palmas.  
Phone: 34 928 27 1259

U.S. Consulate: Located in Palma de Mallorca.  
Phone: 34 971 40 3707 / 40 3905

U.S. Consulate: Located in Seville.  
Phone: 34 954 21 8751

U.S. Consulate: Located in Valencia.  
Phone: 34 96-351 6973

Embassy of Canada: Located in Madrid.  
Phone: 34 91 382 8400. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.  
E-mail: mdrid@international.gc.ca

Consulate of Canada: Located in Barcelona.  
Phone: 34 93 127 236. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.  
E-mail: bchm@international.gc.ca

Consulate of Canada: Located in Málaga.  
Phone: 34 95 223 346. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.  
E-mail: cancon@microcad.es
SRI LANKA

Investigative/Regulatory Agency: Department of Civil Aviation
Phone: 94 11 243 3213
E-mail: slcaa@sltnet.lk

IFALPA MEMBER ASSOCIATION
Air Line Pilots’ Guild of Sri Lanka (APGSL)
Phone: 94 77 7 730 011 803
IFALPA Emergency number: 44 1202 653 110 (24 hours)

Phone: 94 11 249 8500. Emergency: 94 11 249 8888
Address: The U.S. Embassy, 210 Galle Rd., Colombo 03, Sri Lanka
E-mail: consularcolombo@state.gov

High Commission of Canada: Located in Colombo.
Phone: 94 11 522 62 32. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
Address: 33A, 5th Lane, Colpetty, Colombo -03, Sri Lanka
E-mail: clmbo-cs@international.gc.ca

SUDAN

Investigative/Regulatory Agency: Civil Aviation Authority
Phone: 249 183 772 360
E-mail: info@caa.sd
Other Information Pending

IFALPA MEMBER ASSOCIATION
Sudan Air Line Pilots Association (SALPA)
Phone: 249 12 300071 (Emergency) or 249 11 243721
Other Information Pending

U.S. Embassy: Located in Khartoum.
Phone: 249 187 0 22000
Address: P.O. Box 699, Kilo 10 Soba, Khartoum, Sudan

Embassy of Canada: Located in Khartoum.
Phone: 249 156 550 500. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
Address: 29 Africa Rd., Block 56, Khartoum 1 Sudan
E-mail: khrtm@international.gc.ca

SURINAME

Investigative/Regulatory Agency: Department of Civil Aviation
Phone: 597 498 898
E-mail: info@cadsur.sr
Other Information Pending

IFALPA MEMBER ASSOCIATION
Suriname Pilots Association (SPA)
Phone: 597 497 957
IFALPA Emergency number: 44 1202 653 110 (24 hours)
Other Information Pending

U.S. Embassy: Located in Paramaribo.
Phone: 597 425 788. Emergency: 597 710 1112
Address: 129 Dr. Sophie Redmondstraat, Paramaribo, Suriname

Consulate of Canada: Located in Paramaribo.
Phone: 597 424 527 or 575. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
E-mail: cantim@sr.net
SWAZILAND

Investigative/Regulatory Agency: Directorate of Civil Aviation
Other Information Pending

IFALPA MEMBER ASSOCIATION
Swazi Air Line Pilots Association (SAPA)
Phone: 268 86290. 24-hour IFALPA Emergency number: 44 1202 653 110
Other Information Pending

U.S. Embassy: Located in Mbabane.
Phone: 268 404 6441
Address: Mahlokohla St., P.O. Box 199, Mbabane, Swaziland
E-mail: USEmbassyMbabane@state.gov

High Commission of Canada: Handled via High Commission of Canada in Hatfield, Pretoria, South Africa.
Phone: 27 12 422 3000. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
E-mail: pret@international.gc.ca

SWEDEN

Investigative Agency: Accident Investigation Board
Phone: 46 8 508 862 00
E-mail: info@havkom.se

Regulatory Agency: Civil Aviation Administration
Phone: 46 11 415 2100
E-mail: info@havkom.se
Other Information Pending

IFALPA MEMBER ASSOCIATION
Svensk Pilot Förening (SPF)
Phone: 46 08 10 33 11/08 10 94 34. Emergency: 46 8 109 434
Address: Wallingatan 44 A, SE-111 24 Stockholm
E-mail: spf@saealpa.se
Web site: www.swealpa.se

Phone: 46 8 783 5300
E-mail: StockholmWeb@state.gov

Embassy of Canada: Located in Stockholm.
Phone: 46 453 3000. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
E-mail: stkhm-cs@international.gc.ca
Consulate of Canada: Located in Gothenburg.
Phone: 46 31 707 2488. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
E-mail: got@canadianconsulate.se
Consulate of Canada: Located in Malmo.
Phone: 46 40 40 23 51. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.

SWITZERLAND

Investigative Agency: Büro für Flugunfalluntersuchungen (BFU) / Bureau d’enquêtes pour les accidents d’aviation (BEAA)

Regulatory Agency: Fédéral Office for Civil Aviation / Département fédéral de l’environnement, des transports, de l’énergie et des communications (DETEC)
Phone: 41 31 325 80 39
E-mail: info@bazi.admin.ch
Other Information Pending

IFALPA MEMBER ASSOCIATION
AEROPERS—Swiss Air Line Pilots’ Association (Swiss ALPA)
Phone: 41 44 816 90 70
E-mail: aeropers@aeropers.ch
Other Information Pending
U.S. Embassy: Handled via Embassy in Bern, Switzerland.  
Phone: 031 357 7011. After-hours Emergency: 031 357 7777  
E-mail: bernacs@state.gov

U.S. Consulate: Located in Zurich.  
Phone: 43 499 29 60  
E-mail: zurich-CA@state.gov

U.S. Consulate: Located in Geneva.  
Phone: 022 840 51 60  
E-mail: Geneva-CA@state.gov

Embassy of Canada: Located in Bern.  
Phone: 41 31 357 3200. Emergency toll-free to Ottawa: 00 800 2326 6831  
Address: Kirchenfeldstrasse 88, CH-3005 Berne, Switzerland  
E-mail: bern@international.gc.ca

Consulate of Canada: Located in Geneva.  
Phone: 41 22 919 9200. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.  
E-mail: geneva@international.gc.ca

SYRIA / SYRIAN ARAB REPUBLIC

Investigative/Regulatory Agency: Directorate General of Civil Aviation  
Phone: 963 11 333 1307  
Other Information Pending

No IFALPA MEMBER ASSOCIATION  
Other Information Pending

U.S. Embassy: Located in Damascus.  
Phone: 963 11 3391 4444. Emergency: 963 11 3391 3333  
Address: Abou Roumaneh, 2A1 Mansour St., P.O. Box 29, Damascus  
E-mail: acsdamascus@state.gov

Embassy of Canada: Located in Damascus.  
Phone: 963 11 611 6692. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.  
Address: Lot 12, Autostrade Mezzeh, Damascus  
E-mail: dmcus@international.gc.ca

Consulate of Canada: Located in Aleppo.  
Phone: 963 21 268 4160. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.

TAHITI

See French Polynesia.  
Other Information Pending

Phone: 679 3314 466  
Other Information Pending

Canadian citizens: For assistance contact: Canadian High Commission, Wellington New Zealand.  
Phone: 64 0 4 473 9677. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.  
Other Information Pending

TAIWAN

Investigative Agency: Aviation Safety Council (ASC)  
Phone: 886 2 8912 7388

Regulatory Agency: Taiwan Civil Aeronautics Administration (CAA)  
Phone: 886 2 2349 6280  
Web site: www.caa.gov.tw  
Other Information Pending

No IFALPA MEMBER ASSOCIATION  
Airline Pilots Association, Taiwan China (ALPA Taiwan)  
Phone: 886 2628 1620
American Citizens: American Institute in Taiwan (AIT) is authorized by law to perform American citizen services. Located in Taipei.
Phone: 886 02 2162 2000 or 2013
Address: No 7, Lane 134, Hsin Yi Rd., Section 3, Taipei 106 Taiwan
AIT Kaohsiung Branch Office Phone: 886 07 238 7744

Canadian Embassy: Located in Taipei.
Phone: 886 2 2544 3000. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
E-mail: tapei@international.gc.ca

TAJIKISTAN
Investigative/Regulatory Agency: Tajikistan's Civil Aviation Authority
Phone: 992 372 212 127
E-mail: mtih@tajik.net
Other Information Pending
No IFALPA MEMBER ASSOCIATION
Other Information Pending

U.S. Embassy: Located in Dushanbe.
Phone: 992 37 229 2000 / 992 37 229 2300. Duty Officer: 992 917 70 1032
Address: 109A Ismoili Somoni Ave., Dushanbe
E-mail: dushanbeconsular@state.gov

Embassy of Canada: Located in Almaty, Kazakhstan.
Phone: 7 7172 790 364. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
E-mail: almat@international.gc.ca

TANZANIA
(includes the Zanzibar archipelago, the islands of Unguja and Pemba)
Investigative/Regulatory Agency: Tanzania Civil Aviation Authority (TCAA)
Phone: 255 22 211 5079
E-mail: tcaa@tcaa.go.tz
Web site: www.tCAA.go.tz
Other Information Pending

IFALPA MEMBER ASSOCIATION
Tanzania Pilots Association (TPA)
Phone: 255 81 27 80112. Emergency, 24 hours: 255 51 41 468

U.S. Embassy: Located in Dar es Salaam.
Phone: 255 22 266 8001
Address: 696 Old Bagamoyo Rd., Msasani, Dar es Salaam
E-mail: drsacs@state.gov

High Commission of Canada: Located in Dar es Salaam.
Phone: 255 22 216 3300. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
Address: 38 Mirambo St, Garden Ave, Dar es Salaam
E-mail: dslam@international.gc.ca

THAILAND
Investigative/Regulatory Agency: Department of Civil Aviation
Phone: 66 2287 0320 9
Web site: www.aviation.go.th

IFALPA MEMBER ASSOCIATION
Thai Pilots’ Association (THAIPA)
Phone: 66 2 545 4640

U.S. Embassy: Located in Bangkok.
Phone: 66 2 205 4000. Emergency: 66 81 881 1878
Address: 95 Wireless Rd., Bangkok 10330
E-mail: visasbkk@state.gov
TIMOR-LESTE

See East Timor.

TOGO

Investigative/Regulatory Agency: Direction de l’Aviation Civile
Phone: 228 26 3740
Other Information Pending

No IFALPA MEMBER ASSOCIATION
Other Information Pending

U.S. Embassy: Located in Lomé Togo.
Phone: 228 2261 5470
Address: Boulevard Eyadema, BP. 852, Lomé

Consulate of Canada: Located in Lomé.
Phone: 228 251 8730. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
E-mail: consulate canadalome@gmail.com

TONGA

Investigative/Regulatory Agency: Ministry of Civil Aviation.
Phone: 676 24144
E-mail: info@mca.gov.to
Other Information Pending

No IFALPA MEMBER ASSOCIATION
Other Information Pending

Phone: 679 3314 466
E-mail: usembbsuva@gmail.com

Canadian Citizens: Handled via the New Zealand High Commission in Nuku’alofa.
Phone: 676 23122. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
E-mail: consularsuva@state.gov or nzhcnuk@kalianet.to
Address: Corner Taufa’ahau and Solote Rd.s, Nuku’alofa, Tonga

TORTOLA

See British Virgin Islands.

TRINIDAD and TOBAGO

Legal representation: Crewmembers DO have the right to legal representation during questioning by state authorities.

Event-related drug and alcohol testing: Police/law enforcement CAN compel crewmembers to be blood/breath tested for drugs or alcohol.

Random drug and alcohol testing: Crewmembers ARE NOT subject to random breath testing.

Oral or written statements: Crewmembers CANNOT be compelled to provide a statement.
Crewmembers CAN exercise their rights against self-incrimination and decline to provide a statement.
Investigative/Regulatory Agency: Civil Aviation Authority (CAA)
Phone: 1 868 652 9842
E-mail: civilav@cablenett.net
Other Information Pending

IFALPA MEMBER ASSOCIATION
Trinidad and Tobago Airline Pilots Association (TTALPA)
Phone: 1 868 628 6556 (Emergency)

U.S. Embassy: Located in Port of Spain.
Phone: 1 868 622 6371
Address: 15 Queen’s Park West, Port of Spain
E-mail: ircpos@state.gov

High Commission of Canada: Located in Port of Spain.
Phone: 1 868 622 6232. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
Address: Maple House, 3-3A Sweet Briar Rd., St Clair, Port of Spain
E-mail: pspan@international.gc.ca

TUNISA

Investigative Agency: Direction Générale de l’Aviation Civile
Regulatory Agency: Tunisian Civil Aviation and Airports Authority (OACA)
Phone: 216 71 754 000
Other Information Pending

IFALPA MEMBER ASSOCIATION
Bureau de Coordination des Pilotes Tunisiens (BCPT)
Phone: 216 2 2304249 (Mobile)
Web site: http://www.amicalepnt.org/

U.S. Embassy: Located in La Goulette.
Phone: 216 71 107 000
Address: Les Berges du Lac 1053 Tunis
E-mail: tuniswebsitecontact@state.gov

Embassy of Canada: Located in Tunis-Belvédère.
Phone: 216 71 268 080. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
Address: Lot 24, Cité des Pins, Les Berges du Lac II, Tunisia
E-mail: tunis@international.gc.ca

TURKEY

Investigative/Regulatory Agency: Directorate General of Civil Aviation
Phone: 90 312 203 60 00
E-mail: airduru@shgm.gov.tr
Other Information Pending

IFALPA MEMBER ASSOCIATION
Turkey Airline Pilots Association (TALPA)
Phone: 90 212 662 1201
Other Information Pending

Phone: 90 312 455 5555
E-mail: webmaster_ankara@state.gov

U.S. Consulate: Located in Istanbul.
Phone: 90 212 335 9000
E-mail: ca_istanbul@state.gov

U.S. Consulate: Located in Adana.
Phone: 90 322 346 6262. Duty Officer: 90 327 346 6262
E-mail: webmaster_adana@state.gov

Embassy of Canada: Located in Ankara.
Phone: 90 312 409 2700. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
E-mail: ankra@international.gc.ca
Consulate of Canada: Located in Istanbul.
Phone: 90 212 385 9700. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
E-mail: ISTBL-CS@international.gc.ca

TURKMENISTAN

Investigative/Regulatory Agency: National Civil Aviation Administration
Phone: 993 12 351 052
E-mail: avianspec@online.tm
Other Information Pending

No IFALPA MEMBER ASSOCIATION
Other Information Pending

U.S. Embassy: Located in Ashgabat.
Phone: 993 12 35 00 45
Address: 9 1984 St. (formerly Pushkin St.), Ashgabat, Turkmenistan 744000
E-mail: consularashgab@state.gov

Embassy of Canada: Handled via Embassy in Ankara, Turkey.
Phone: 90 312 409 2700. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
E-mail: ankr@international.gc.ca

TURKS and CAICOS

Investigative/Regulatory Agency: Department of Civil Aviation
Phone: 1 649 946 2137
E-mail: cad@tciway.tc
Other Information Pending

No IFALPA MEMBER ASSOCIATION
Other Information Pending

Phone: 242 322 1181. Emergency 24-hour: 242 328 2206
E-mail: acsni@state.gov

High Commission of Canada: Handled via High Commission of Canada in Kingston, Jamaica.
Phone: 876 926 1500. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
E-mail: kngtn@international.gc.ca

TUVALU

Investigative/Regulatory Agency: Civil Aviation Authority
Phone: 688 20725
Other Information Pending

No IFALPA MEMBER ASSOCIATION
Other Information Pending

Phone: 679 331 4466
E-mail: consularsuva@state.gov

High Commission of Canada: Handled via High Commission of Canada in Wellington, New Zealand.
Phone: 64 4 473 9577. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
E-mail: wlgtn@international.gc.ca

UGANDA

Investigative/Regulatory Agency: Civil Aviation Authority Uganda (CAA)
Phone: 256 41 352 000
E-mail: info@caa.co.ug
Other Information Pending
IFALPA MEMBER ASSOCIATION
Uganda Pilots’ Association (UPA)
Phone: 256 41 323 2990 / 256 41 323 2998
Other Information Pending

U.S. Embassy: Located in Kampala.
Phone: 256 41 425 8141. Emergency: 256 41 430 6001
Address: U.S. Embassy Kampala, Plot 1577 Ggaba Rd.
E-mail: Kampalauscitizen@state.gov

Consulate of Canada: Located in Kampala.
Phone: 256 41 425 8141. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
E-mail: kampala@canadaconsulate.ca or Canada.consulate@utlonline.co.ug

UKRAINE

Investigative/Regulatory Agency: State Aviation Administration
Phone: 380 44 353 7314
E-mail: ualpa@ukr.net
Other Information Pending

IFALPA MEMBER ASSOCIATION
Ukraine International Air Line Pilots Association (UIALPA)
Phone: 809 549 7557
Other Information Pending

U.S. Embassy: Located in Kyiv.
Phone: 380 44 490 4000
Address: 10, Yurity Kotsyubynsky St., 01901, Kyiv, Ukraine

Embassy of Canada: Located in Kyiv.
Phone: 380 44 590 3100. Emergency: 380 44 490 4445. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
Address: 31 Yaroslaviv Val St., Kyiv, Ukraine 01901
E-mail: kyiv@international.gc.ca

Consulate of Canada: Located in Lviv.
Phone: 380 32 260 1572. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
Address: 2A Bohomoltstia St, Office #4, Lviv 79005, Ukraine
E-mail: oksmyr@gmail.com

UNITED ARAB EMIRATES (UAE)

Investigative/Regulatory Agency: General Civil Aviation Authority
Phone: 971 2 405 4483
E-mail: atmuae@emirates.net.ae
Other Information Pending

No IFALPA MEMBER ASSOCIATION
Other Information Pending

Phone: 971 2 414 2200
After hours: 971 2 414 2500
E-mail: abudhabiacs@state.gov

U.S. Consulate: Located in Dubai.
Phone: 971 4 311 6000. (After-hours emergency, contact Embassy in Abu Dhabi.)
E-mail: dubaiwarden@state.gov

Embassy of Canada: Located in Abu Dhabi.
Phone: 971 2 694 0300. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
E-mail: abdhabi@international.gc.ca

Consulate of Canada: Located in Dubai.
Phone: 971 4 314 5555. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
E-mail: dubai@international.gc.ca
UNITED KINGDOM

Notification: Per the UK AAIB, “The legal responsibility for notification of an accident rests first with the commander of the aircraft or, if he be killed or incapacitated, then the operator. If the accident occurs on or adjacent to an aerodrome, then the aerodrome authority is also required to be notified of the accident” (see phone # below).

Legal representation: Crewmembers DO have the right to legal representation during questioning by state authorities.

Event-related drug and alcohol testing: Police/law enforcement, civil aviation inspectors, and accident investigators CAN compel crewmembers to be blood/breath tested for drugs or alcohol. Police administer the test.

Random drug and alcohol testing: Crewmembers ARE NOT subject to random breath testing.

Oral or written statements: Crewmembers CANNOT be compelled to provide a statement. Crewmembers CAN exercise their rights against self-incrimination and decline to provide a statement.

Investigative Agency: Air Accident Investigation Branch (AAIB)—Accident Reporting
Phone: 44 20 7379 7311
Address: Aviation House, Gatwick Airport South, West Sussex RH6 0YR
E-mail: enquiries@aaib.gov.uk
Web site: www.aaib.gov.uk

Regulatory Agency: Civil Aviation Authority (CAA)
Phone: 44 20 7379 7311
Address: Aviation House, Gatwick Airport South, West Sussex RH6 0YR
E-mail: infoservices@caa.co.uk
Web site: www.caa.co.uk

IFALPA MEMBER ASSOCIATION
British Air Line Pilots Association (BALPA)
Phone: 44 20 8476 4000. 24-hour BALPA Emergency line: 44 20 8476 4099
Address: BALPA House, 5 Heathrow Boulevard, 278 Bath Rd., West Drayton UB70DQ
E-mail: balpa@balpa.org
Web site: http://www.balpa.org

Phone: 44 20 7499 9000
Address: 24 Grosvenor Square, London, W1A 1AE
E-mail: SCSLondon@state.gov

U.S. Consulate: Located in Edinburgh, Scotland.
Phone: 44 0131 556 8315
Address: 3 Regent Terrace, Edinburgh EH7 5BW

U.S. Consulate: Located in Belfast, Northern Ireland.
Phone: 44 028 9038 6100
Address: Dansefort House, 223 Stranmills Rd., Belfast BT9 5GR

Phone: 44 20 7258 6600. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
Address: 1 Grosvenor Square, London, W1K 4AB
E-mail: Ldn.consular@international.gc.ca

Consulate of Canada: Located in Belfast, Northern Ireland.
Phone: 44 028 9127 2060. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
E-mail: honconcanbelfast@yahoo.co.uk

Consulate of Canada: Located in Cardiff, Wales.
Phone: 029 2044 9635. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
E-mail: dan.clayton-jones@talk21.com

Consulate of Canada: Located in Edinburgh, Scotland.
Phone: 07702 359 916. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
E-mail: canada.consil@blueyounder.co.uk

UNITED STATES

(Includes U.S. Virgin Islands, Puerto Rico, Guam, American Samoa, Northern Mariana Islands, Midway Islands, Wake Island, Johnston Atoll, Baker Howland and Jarvis Islands, Kingman Reef, Navassa Island, Palmyra Atoll)

Notification: The Company is responsible for notifying the NTSB of an event, incident or accident (see following phone #).

Legal representation: Crewmembers DO have the right to legal representation during questioning by state authorities.

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Event-related drug and alcohol testing: Police/law enforcement CAN compel crewmembers of non-U.S. operators to be blood/breath tested for drugs or alcohol. Crewmembers of U.S. operators are subject to company/employer blood/breath testing on behalf of the FAA.

Random drug and alcohol testing: Crewmembers of non-U.S. operators ARE NOT subject to breath testing unless there is reasonable suspicion. Crewmembers of U.S. operators ARE subject to random breath testing—if their company/employer has a testing program in effect.

Oral or written statements: Crewmembers CANNOT be compelled to provide a statement. Crewmembers CAN exercise their rights against self-incrimination and decline to provide statements—ONLY IF the questioning involves a potential criminal matter. Reporting location of flight crew: Crewmembers cannot leave accident locale/country until explicitly released by agency with primary jurisdiction.

Investigative Agency: National Transportation Safety Board (NTSB)—Accident Reporting. Normally, this is the responsibility of the Company. DO NOT self-report unless mandated by the State.

Phone: 800 653 3521 (24 hours).

Regulatory Agency: Federal Aviation Administration (FAA)

IFALPA MEMBER ASSOCIATION
Air Line Pilots Association, International (ALPA)
Phone: 202 797 4180 / 703 892 4180 (24 hours, collect calls accepted) or 888 359 2572 (business hours, toll-free within US)

Embassy of Canada: Located in Washington, D.C.
Phone: 202 682 1740. Emergency toll-free to Ottawa from anywhere in the USA: 888 949 9993.
Call from any country to 613 996 8885 to reach Emergency Ops Center.
Address: 501 Pennsylvania Ave, Washington, DC 20001.
E-mail: wshdc_consul@international.gc.ca

Consulate of Canada: Located in Atlanta, Georgia.
Phone: 404 532 2000. Call from any country to 613 996 8885 to reach Emergency Ops Center.
E-mail: atlnta@international.gc.ca

Consulate of Canada: Located in Boston, Massachusetts.
Phone: 617 247 5100. Call from any country to 613 996 8885 to reach Emergency Ops Center.
E-mail: bostn@international.gc.ca

Consulate of Canada: Located in Buffalo, New York.
Phone: 716 858 9500. Call from any country to 613 996 8885 to reach Emergency Ops Center.
E-mail: bflalo@international.gc.ca

Consulate of Canada: Located in Chicago, Illinois.
Phone: 312 616 1860. Call from any country to 613 996 8885 to reach Emergency Ops Center.
E-mail: chcgo@international.gc.ca

Consulate of Canada: Located in Dallas, Texas.
Phone: 214 922 9806. Call from any country to 613 996 8885 to reach Emergency Ops Center.
E-mail: dtrot@international.gc.ca

Consulate of Canada: Located in Denver, Colorado.
Phone: 303 626 0640. Call from any country to 613 996 8885 to reach Emergency Ops Center.
E-mail: dalas-cs@international.gc.ca

Consulate of Canada: Located in Detroit, Michigan.
Phone: 313 567 2340. Call from any country to 613 996 8885 to reach Emergency Ops Center.
E-mail: dtrot@international.gc.ca

Consulate of Canada: Located in Los Angeles, California.
Phone: 213 346 2700. Call from any country to 613 996 8885 to reach Emergency Ops Center.
E-mail: ingls@international.gc.ca

Consulate of Canada: Located in Miami, Florida.
Phone: 305 579 1600. Call from any country to 613 996 8885 to reach Emergency Ops Center.
E-mail: miami-tdl@international.gc.ca

Consulate of Canada: Located in Minneapolis, Minnesota.
Phone: 612 333 4641. Call from any country to 613 996 8885 to reach Emergency Ops Center.
E-mail: mnpis-tdl@international.gc.ca

Consulate of Canada: Located in New York, New York.
Phone: 212 596 1628. Call from any country to 613 996 8885 to reach Emergency Ops Center.
E-mail: cngny@international.gc.ca

Consulate of Canada: Located in San Juan, Puerto Rico.
Phone: 787 759 6629. Call from any country to 613 996 8885 to reach Emergency Ops Center.

Consulate of Canada: Located in San Diego, California.
Phone: 619 615 4286. Call from any country to 613 996 8885 to reach Emergency Ops Center.
E-mail: sndgo-tdl@international.gc.ca

Consulate of Canada: Located in San Francisco, California.
Phone: 415 834 3180. Call from any country to 613 996 8885 to reach Emergency Ops Center.
E-mail: sfran@international.gc.ca
Phone: 206 443 1777. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
E-mail: seat@international.gc.ca

URUGUAY

Investigative/Regulatory Agency: Directorate of Civil Aviation
Phone: 598 2 604 0408
E-mail: dinacia@adinet.com.uy
Other Information Pending

IFALPA MEMBER ASSOCIATION
Asociacion Civil de Pilotos de Lineas Aereas (ACIPLA)
Phone: 598 2 4958 5114
E-mail: alpa@alpa.org.ar
Web site: http://www.apla.org.ar
Other Information Pending

Phone: 598 2 1770 2000. Emergency: 598 2 1770 2311
E-mail: MontevideoACS@State.gov
Address: Lauro Muller 1776, Montevideo 11200

Embassy of Canada: Located in Montevideo.
Phone: 598 2 902 2030. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
Address: Plaza Independencia 749, Office 102, 11100 Montevideo
E-mail: mvdeo@international.gc.ca

UZBEKISTAN

Investigative/Regulatory Agency: Civil Aviation Administration
Phone: 998 71 133 2313
E-mail: caa@uzcaa.uz
Other Information Pending

No IFALPA MEMBER ASSOCIATION
Other Information Pending

U.S. Embassy: Located in Tashkent.
Phone: 998 71 120 5450
E-mail: Tashkentinfo@state.gov
Other Information Pending

Consulate of Canada: Located in Tashkent.
Phone: 998 71 120 7270. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
E-mail: Hc.antal@online.ru

VANUATU

Investigative/Regulatory Agency: Civil Aviation Department.
Phone: 678 22819
E-mail: civav@vanuatu.com.vu
Other Information Pending

No IFALPA MEMBER ASSOCIATION
Other Information Pending

Phone: 675 321 1455 or After-hours duty officer: 675 683 7943

Canadian Citizens: Handled via Australian High Commission in Port Vila.
Phone: 678 22 777, 24 hours. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
VENEZUELA

Investigative/Regulatory Agency: Air Transport Section
Phone: 58 212 267 5031
E-mail: contacto@inac.gov.ve
Other Information Pending

No IFALPA MEMBER ASSOCIATION
Other Information Pending

U.S. Embassy: Located in Caracas.
Phone: 58 212 975 6411
Address: Calle F con Calle Suapure, Urb. Colinas de Valle Arriba, Caracas
E-mail: acsvenezuela@state.gov

U.S. Consulate: Located in Maracaibo.
Phone: 58 0261 2000 600

Embassy of Canada: Located in Caracas.
Phone: 58 212 600 3000. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
Address: Av Francisco de Miranda, con Altamira Sur Altamira, Caracas
E-mail: crcas@international.gc.ca
Consulate of Canada: Located in Isla de Margarita.
Phone: 58 295 264 1684. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
E-mail: joannebeland@canty.net

VIETNAM

Investigative/Regulatory Agency: Civil Aviation Administration
Phone: 84 4 877 2241
E-mail: iad@caa.gov.vn

No IFALPA MEMBER ASSOCIATION
Other Information Pending

U.S. Embassy: Located in Hanoi.
Phone: 844 3850 5000
E-mail: hanoi@state.gov
U.S. Consulate: Located in Ho Chi Minh City.
Phone: 84 8 3520 4200
E-mail: acshcmc@state.gov

Embassy of Canada: Located in Hanoi.
Phone: 84 4 3734 5000. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
E-mail: hanoi@international.gc.ca
Consulate of Canada: Located in Ho Chi Minh City.
Phone: 84 4 3827 9899. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
E-mail: hochi@international.gc.ca

YEMEN

Investigative/Regulatory Agency: Civil Aviation and Meteorology Authority
Other Information Pending

No IFALPA MEMBER ASSOCIATION
Other Information Pending

Phone: 967 1 755 2000
E-mail: ircsanaa@state.gov
Address: SAAWAN St., P.O. Box 22347

Consulate of Canada: Located in Sana’a.
Phone: 967 1 20 88 14. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
Address: YEMEN Computer Co Ltd, Building 4, St. 11 near Haddah St, Sana’a, Yemen
E-mail: canconsulye@hotmail.com
YUGOSLAVIA

See Serbia or Montenegro.

WALES

See United Kingdom.

WEST INDIES

See Netherlands Antilles or French West Indies.

ZAMBIA

Investigative/Regulatory Agency: Department of Civil Aviation
Phone: 260 211 252861
E-mail: aviation@coppement.zm
Other Information Pending

No IFALPA MEMBER ASSOCIATION
Other Information Pending

U.S. Embassy: Located in Lusaka.
Phone: 260 211 357 000
E-mail: IRClusaka@state.gov

High Commission of Canada: Located in Lusaka.
Phone: 260 211 25 08 33. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
E-mail: lsaka@international.gc.ca
Address: 5199 United Nations Ave., Lusaka, Zambia

ZIMBABWE

Investigative/Regulatory Agency: Civil Aviation Authority
Phone: 263 4 5850 7388.
Web site: www.caaz.co.zw

No IFALPA MEMBER ASSOCIATION
Other Information Pending

U.S. Embassy: Located in Harare.
Phone: 263 4 250593/4
Address: 172 Herbert Chitepo Ave., Harare
E-mail: ConsularHarare@state.gov

Embassy of Canada: Located in Harare.
Phone: 263 4 252 181/2/3/4/5. Call collect from any country to 613 996 8885 to reach Emergency Ops Center.
Address: 45 Baines Ave., Harare, Zimbabwe
E-mail: Hrare.cs@international.gc.ca
### IFALPA Countries

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INTERNATIONAL TRIP CHECKLIST

- Passport
- International Directory:
  1. Go to the ALPA Web site: http://www.alpa.org/internationaldirectory
  2. Download the .PDF file
  3. Take it with you on your next trip
  4. Don’t fly without it!